



# FCA CARIBBEAN WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager,  
Service Advisor and Warranty Claims  
Administrator

**NO:** ID-26-31

**DATE:** June 11, 2026

**SUBJECT:** Claim Submission for Hurricane  
Spark Plug Repair (Rev. C)

**FOR:** Puerto Rico and US Virgin Islands

\*\*\*\*\*Revisions are noted in Red\*\*\*\*\*

## PURPOSE:

This bulletin provides instructions for the proper claim submission of spark plug repairs.

Effective 5/28/2026, spark plugs for the 2026 MY Jeep Grand Cherokee (WL) with a 2.0L Hurricane 4 Turbo Engine (Sales Code EC7) are no longer subject to STAR Center restriction.

The 2.0L Hurricane 4 Turbo Engine (Sales Code EC7) remains on STAR Center restriction for all other diagnostic and repair conditions.

## TIMING:

Effective with repairs opened on or after May 28, 2026

## ACTION:

STAR Online number S261800003 covers how to inspect and determine which of the following actions should be taken:

1. Replace all four (4) spark plugs located in the main chambers – LOP 08-17-02-E2
2. Replace all four (4) spark plugs located in the pre-chambers – LOP 08-17-02-E3
3. Replace all eight (8) spark plugs – LOP 08-17-02-E4
4. Replace engine

**Message Code RP1 (This LOP must be authorized)** will set on all claims. Please put the claim in “RA” for Warranty Contact Center review.

Photos are required showing the replaced (fouled) or damaged but intact spark plug(s).

## ADDITIONAL INFORMATION:

These additional procedures are to be performed:

- 14-60-01-41 – Drain fuel - (Related LOP)
- 95-14-03-50 – Premium Fuel Fill – (Must include fuel receipt with the VIN and mileage) - (Special Service LOP)

Please ensure all affected dealership personnel are aware of this bulletin.

## WARRANTY OPERATIONS



CHRYSLER DODGE



FIAT

Jeep

