



FCA CARIBBEAN WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

NO: ID-26-24

DATE: June 10, 2026

SUBJECT: (XC2) 2.0L PHEV Engine -
Select 2024 - 2025 Jeep Wrangler (JL)
and 2023 - 2025 Grand Cherokee/ Grand
Cherokee L (WL) (Rev. A)

FOR: Puerto Rico and US Virgin Islands

*****Verbiage Added to the Customer Letter*****

PURPOSE:

To announce a warranty extension on the **2.0L PHEV Engine** on the following select vehicles:

- 2024 - 2025 Jeep Wrangler (JL)
- 2023 - 2025 Grand Cherokee/ Grand Cherokee L (WL)

Affected Vehicles:

This warranty extension bulletin applies to vehicles equipped with a 2.0L I4 DOHC DI Turbo PHEV Engine (Sales Code ECX) and:

- JL vehicles built on or after June 7, 2023 (MDH 0607XX) and built on or before May 30, 2025 (MDH 0530XX).
- WL vehicles built on or after July 19, 2023 (MDH 0719XX) and built on or before April 10, 2025 (MDH 0410XX).

NOTE: This warranty extension coverage period is Unlimited years / Unlimited miles from the completion of Safety Recall 78C.

We are extending the warranty period on the 2.0L PHEV Engine because some of the vehicles within the above referenced population may experience an illuminated Malfunction Indicator Lamp (MIL) because of one or more of the following Diagnostic Trouble Codes (DTCs). One or more of the following DTCs must be set to be eligible for coverage:

- P2336 - Cylinder 1 Above Knock/combustion Vibration Sensor Threshold.
- P2337 - Cylinder 2 Above Knock/combustion Vibration Sensor Threshold.
- P2338 - Cylinder 3 Above Knock/combustion Vibration Sensor Threshold.
- P2339 - Cylinder 4 Above Knock/combustion Vibration Sensor Threshold.

The customer may also describe the following:

- A knocking noise from the engine compartment.

TIMING:

Effective Immediately

ACTION:

Always check DealerCONNECT or WiADVISOR VIP to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(XC2) 2.0L PHEV Engine** message in VIP. If no (XC2) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.



All technicians are required to familiarize themselves with Technical Service Bulletin 09-009-26 before replacing the 2.0L PHEV Engine on select vehicles. This Technical Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the 2.0L PHEV Engine.

The Global Claim System (GCS) will honor the warranty extension coverage on the labor operation number(s) in the Technical Service Bulletin.

Refer to Technical Service Bulletin 09-009-26 for Part and LOP information.

A copy of the generic owner letter is attached to this bulletin.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please direct them to www.fcarecallreimbursement.com to submit their reimbursement request online. Customers can also mail their original receipts and / or other adequate proof of payment to the following address for reimbursement consideration:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- Jeep Brand Vehicles: 1.877.426.5337 or 1.877.IAM.JEEP

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



CHRYSLER DODGE



FIAT

Jeep



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FCA International Operations LLC reserves the right to change any or all of the rules set forth in the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

Owner Name
1234 Anywhere St
Anytown, St XXXXX
VIN: xxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period on your vehicle's 2.0L PHEV Engine has been extended to Unlimited years / Unlimited miles from the completion of Safety Recall 78C. This warranty extension on the 2.0L PHEV Engine applies to certain [2024 - 2025 Jeep Wrangler (JL) and 2023 - 2025 Grand Cherokee/ Grand Cherokee L (WL)] vehicles. Our records show that you either own or lease one of the vehicles affected by this warranty extension. However, after the point at which the 2.0L PHEV Engine Limited Warranty expires by time and mileage, and this extended limited warranty takes effect, FCA US reserves the option to limit the maximum coverage amount to the total cost of replacement of the 2.0L PHEV Engine, or the cash value of the vehicle prior to the illumination of the Diagnostic Trouble Codes (DTCs) identified below, whichever is less. The cash value of the Vehicle will be the RETAIL VALUE as determined using the current NADA Used Car Pricing Guide, taking into consideration the location, mileage and condition of the vehicle. If the NADA guide is not available, we will use any other nationally published vehicle valuation guide to determine the RETAIL VALUE.

We are extending the warranty period on the 2.0L PHEV Engine because some of the vehicles within the above referenced population are included in Safety Recall 78C and may experience an illuminated Malfunction Indicator Lamp (MIL) because of one or more of the following Diagnostic Trouble Codes (DTCs):

- P2336 - Cylinder 1 Above Knock/combustion Vibration Sensor Threshold.
- P2337 - Cylinder 2 Above Knock/combustion Vibration Sensor Threshold.
- P2338 - Cylinder 3 Above Knock/combustion Vibration Sensor Threshold.
- P2339 - Cylinder 4 Above Knock/combustion Vibration Sensor Threshold.

One or more of the DTCs must be set, and your vehicle must be included in Safety Recall 78C, to be eligible for coverage. If you are experiencing this condition now, or if you experience it in the future, simply contact your dealer to have the appropriate repair performed. **Conversely, if you do not experience this condition, then your 2.0L PHEV Engine is operating correctly and no repair is necessary.**

If you have already experienced this specific condition and previously paid for a repair, you may be eligible to receive a reimbursement. Visit www.fcarecallreimbursement.com to submit an online reimbursement request. You may also complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Center
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or the FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1-877-426-5337 or 1-877-IAM-JEEP.

Please keep this letter in your glove box along with your vehicle's other warranty information for future reference if necessary. This warranty extension applies only to the 2.0L PHEV Engine condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC



CHRYSLER

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