



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

SUBJECT: Claim Submission for Hurricane
Spark Plug Repair (Rev. C)

NO: D-26-13

DATE: June 11, 2026

FOR: All U.S. Dealers
All U.S. Business Centers

*****Revisions are noted in Red*****

PURPOSE:

This bulletin provides instructions for the proper claim submission of spark plug repairs.

Effective 5/28/2026, spark plugs for the 2026 MY Jeep Grand Cherokee (WL) with a 2.0L Hurricane 4 Turbo Engine (Sales Code EC7) are no longer subject to STAR Center restriction.

The 2.0L Hurricane 4 Turbo Engine (Sales Code EC7) remains on STAR Center restriction for all other diagnostic and repair conditions.

TIMING:

Effective with repairs opened on or after May 28, 2026

ACTION:

STAR Online number S261800003 covers how to inspect and determine which of the following actions should be taken:

1. Replace all four (4) spark plugs located in the main chambers – LOP 08-17-02-E2
2. Replace all four (4) spark plugs located in the pre-chambers – LOP 08-17-02-E3
3. Replace all eight (8) spark plugs – LOP 08-17-02-E4
4. Replace engine

Message Code RP1 (This LOP must be authorized) will set on all claims. Please put the claim in “RA” for Warranty Contact Center review.

Photos are required showing the replaced (fouled) or damaged but intact spark plug(s).

ADDITIONAL INFORMATION:

These additional procedures are to be performed:

- 14-60-01-41 – Drain fuel - (Related LOP)
- 95-14-03-50 – Premium Fuel Fill – (Must include fuel receipt with the VIN and mileage) - (Special Service LOP)

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



CHRYSLER DODGE



FIAT Jeep

