

**Technical Service Bulletin (TSB)**  
**Door Nameplate Missing**

<b>REFERENCE:</b>	<b>TSB:</b> 23-022-26 <b>GROUP:</b> 23 - Body	<b>Date:</b>	June 10, 2026	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2026 (WS) Wagoneer / Grand Wagoneer</b> This bulletin applies to vehicles built on or before April 25, 2026 (MDH 0425XX).			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH <b>NOTE:</b> This bulletin applies to the North America market.	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>The door nameplate is missing on the right and/or left front door.</li> </ul>				
<b>CAUSE:</b>	Parts shortage				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-109, date of issue June 10, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves inspecting and possibly replacing one or both front door nameplates.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-01-18-9L	Nameplate, Front Door - Inspect Left and Right (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-01-18-9M	Nameplate, Front Door - Inspect and Install One Side (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-01-18-9N	Nameplate, Front Door - Inspect and Install Both Sides (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZY	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	68682638AA	Nameplate, Grand Wagoneer	Right
1 (AR)	68682639AA	Nameplate, Grand Wagoneer	Left

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Inspect the left front door and the right front door to ensure the door nameplate is installed [Fig. 1](#).

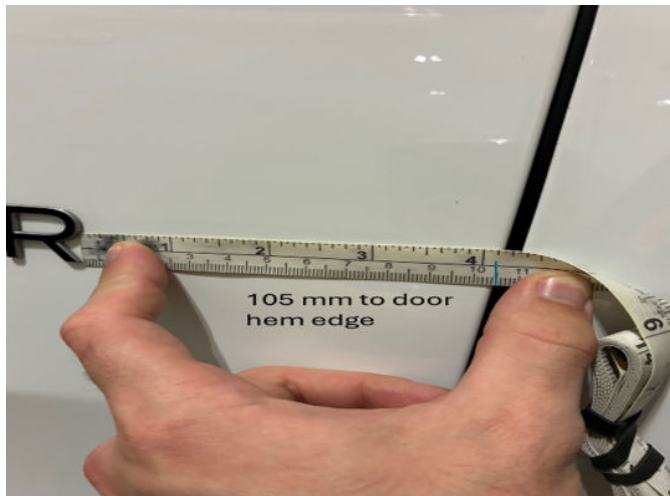


**Fig. 1**  
Door Nameplate Location

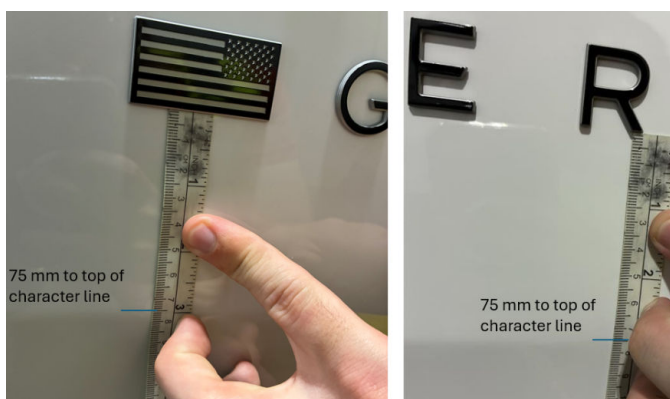
2. Is the door nameplate missing from either front door?
  - YES >>> Proceed to [Step 3](#).
  - NO >>> Use Inspect LOP (23-01-18-9L) to close the active RSU.
3. Install the door nameplate on the left and/or right front door. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body / Exterior / Nameplate / Removal and Installation.

Placement of the door nameplate to the door:

- 105 mm (4.1 in.) to the door hem edge [Fig. 2](#).
- 75 mm (2.95 in.) to the top of the character line [Fig. 3](#).



**Fig. 2**  
Measurement to Door Hem Line



**Fig. 3**  
Measurement to Character Line

**POLICY:**

Reimbursable within the provisions of the warranty.

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