

Technical Service Bulletin (TSB)

Key Fob Not Detected Due To Internal Battery Discharge

REFERENCE:	TSB: 08-236-26 GROUP: 08 - Electrical	Date:	June 10, 2026	REVISION:	—
VEHICLES AFFECTED:	2025 - 2026 (FG) FIAT 500E This bulletin applies to vehicles built on or after March 10, 2025 (MDH 0310XX) and on or before March 12, 2026 (MDH 0312XX).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on the following: The vehicle fails to detect the key FOB inside the cabin, and a “Low Battery” message is displayed on the Instrument Panel Cluster (IPC).				
CAUSE:	Key FOB battery discharged				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-107, date of issue June 10, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves the replacement of the key FOB battery.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-80-44-9C	Key FOB Battery - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Codes	ZY	Service Action	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

SPARE PARTS:

Qty	Part No.	Description	Notes
1	05066241AB	Transmitter Battery	CR2032

REPAIR PROCEDURE:

1. The recommended replacement battery is one CR2032 battery.

NOTE: Customers are recommended to use a battery obtained from Mopar®. Aftermarket coin battery dimensions may not meet the original OEM coin battery dimensions.

NOTE: Perchlorate Material — special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate for further information.

NOTE: Do not touch the battery terminals that are on the back housing or the printed circuit board.

2. Using the fingertips, move the cover in the direction of the key chain hole until the teeth are released; gently remove the lower cover by pulling it upwards [Fig. 1](#).

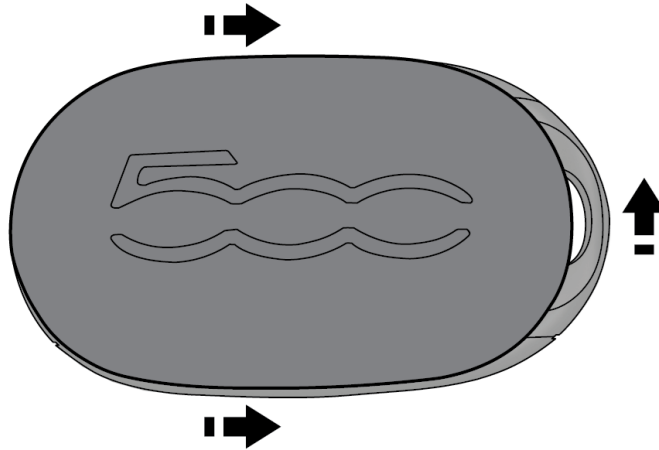


Fig. 1

Key FOB Cover Removal

3. Remove the emergency key from its housing [Fig. 2](#).

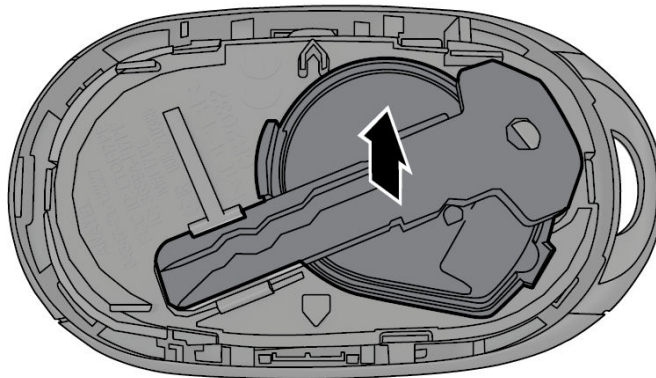


Fig. 2

Emergency Key Removal

4. Remove the battery cover by prying the recess upwards Fig. 3.

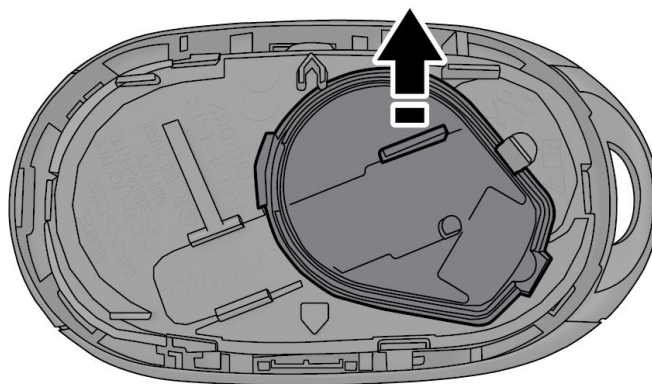


Fig. 3
Removing Battery Cover

5. Remove the battery from its slot Fig. 4.

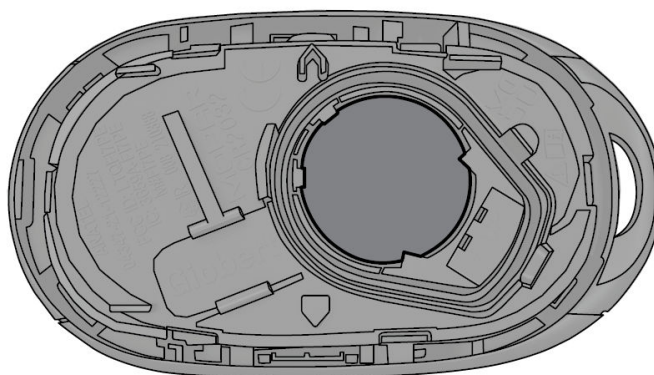


Fig. 4
Battery Location

6. **NOTE: NOTE: Avoid touching the new battery with your fingers. Skin and oils may cause battery deterioration. If you touch a battery, clean it with rubbing alcohol.**

When replacing the battery, match the (+) sign on the battery to the (+) sign on the inside of the battery clip, located on the back cover.

7. Install the NEW key FOB battery.
8. Proceed in reverse order to reassemble the key.

POLICY:

Reimbursable within the provisions of the warranty.

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