

Technical Service Bulletin (TSB)

Front Or Rear Shock Absorber Noise

REFERENCE:	TSB: 02-006-26 GROUP: 02 - Front Suspension	Date:	June 12, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 - 2027 (B1) Jeep Renegade 2026 - 2027 (H1) Jeep Commander 2026 (M1) Jeep Compass This bulletin applies to: - B1 vehicles built on or after November 10, 2025 (MDH 1110XX) and on or before January 23, 2026 (MDH 0123XX). - H1 vehicles built on or after November 10, 2025 (MDH 1110XX) and on or before January 30, 2026 (MDH 0130XX). - M1 vehicles built on or after November 10, 2025 (MDH 1110XX) and on or before February 13, 2026 (MDH 0213XX).			MARKET APPLICABILITY: ☒ NA☐ CH ☐ EE☐ IAP ☒ SA☒ MEA NOTE: This bulletin applies to the North America, South America and Middle East & Africa markets.	
CUSTOMER SYMPTOM:	Customers may experience the following: A squeaking, squealing or whistle noise coming from the front or rear shock absorbers when driving over uneven surfaces				
CAUSE:	Shock absorbers				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-106, date of issue June 12, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing one or more, front or rear shock absorbers.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-15-15-9T	Shock Absorbers - Inspect (1 - Semi-Skilled)	04 - Chassis	0.2 Hrs.
02-15-15-9U	Front Shock Absorber - Inspect and Replace (One Front Shock Absorber) (1 - Semi-Skilled)	04 - Chassis	1.6 Hrs.
02-15-15-9V	Front Shock Absorbers - Inspect and Replace (Both Front Shock Absorbers) (1 - Semi-Skilled)	04 - Chassis	2.2 Hrs.

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-15-15-9M	Rear Shock Absorber - Inspect and Replace (One Rear Shock Absorber) (1 - Semi-Skilled)	04 - Chassis	1.3 Hrs.
02-15-15-9N	Rear Shock Absorbers - Inspect and Replace (Both Rear Shock Absorbers) (1 - Semi-Skilled)	04 - Chassis	1.8 Hrs.
02-15-15-9P	Front and Rear Shock Absorbers - Inspect and Replace (One Front and One Rear Shock Absorbers) (1 - Semi-Skilled)	04 - Chassis	2.0 Hrs.
02-15-15-9Q	Front and Rear Shock Absorbers - Inspect and Replace (Two Front and One Rear Shock Absorbers) (1 - Semi-Skilled)	04 - Chassis	2.6 Hrs.
02-15-15-9R	Front and Rear Shock Absorbers - Inspect and Replace (One Front and Two Rear Shock Absorbers) (1 - Semi-Skilled)	04 - Chassis	2.5 Hrs.
02-15-15-9S	Front and Rear Shock Absorbers - Inspect and Replace (Two Front and Two Rear Shock Absorbers) (1 - Semi-Skilled)	04 - Chassis	3.1 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	2850000976 - SA	Left Front Shock Absorber	RENEGADE (equivalent to replacement P/N 52190073) - 1.3 turbo AT6 AMORTECEDOR RENEGADE ANTERIOR ESQUERDO (equivalente ao 52190073)
1 (AR)	2850000977 - SA	Right Front Shock Absorber	RENEGADE (equivalent to replacement P/N 52190076) - 1.3 turbo AT6 AMORTECEDOR RENEGADE ANTERIOR DIREITO (equivalente ao 52190076)
1 (AR)	2850000978 - SA	Left Front Shock Absorber	RENEGADE (equivalent to replacement P/N 52190084) - 1.3 turbo AT9 AMORTECEDOR RENEGADE ANTERIOR ESQUERDO (equivalente ao 52190084)
1 (AR)	2850000979 - SA	Right Front Shock Absorber	RENEGADE (equivalent to replacement P/N 52190087) - 1.3 turbo AT9 AMORTECEDOR RENEGADE ANTERIOR DIREITO (equivalente ao 52190087)
1 (AR)	2850000980 - SA	Left Rear Shock Absorber	RENEGADE (equivalent to replacement P/N 52190203) - 1.3 turbo AT6 AMORTECEDOR RENEGADE TRASEIRA ESQUERDA (equivalente ao 52190203)
1 (AR)	2850000981 - SA	Right Rear Shock Absorber	RENEGADE (equivalent to replacement P/N 52190206) - 1.3 turbo AT6 AMORTECEDOR RENEGADE TRASEIRA DIREITO (equivalente ao 52190206)
1 (AR)	2850000982 - SA	Right Rear Shock Absorber	RENEGADE (equivalent to replacement P/N 52190216) - 1.3 turbo AT9 AMORTECEDOR RENEGADE TRASEIRA

Qty	Part No.	Description	Notes
			DIREITO (equivale ao 52190216)
1 (AR)	2850000968 - SA	Left Front Shock Absorber	COMMANDER (equivalent to replacement P/N 50153115) AMORTECEDOR COMMANDER DIANTEIRA ESQUERDA (equivale ao 50153115)
1 (AR)	2850000969 - SA	Right Front Shock Absorber	COMMANDER (equivalent to replacement P/N 50153116) AMORTECEDOR COMMANDER DIANTEIRA ESQUERDA (equivale ao 50153116)
1 (AR)	2850000970 - SA	Left Rear Shock Absorber	COMMANDER (equivalent to replacement P/N 50153119) - FWD AMORTECEDOR COMMANDER TRASEIRA ESQUERDA (equivale ao 50153119)
1 (AR)	2850000971 - SA	Right Rear Shock Absorber	COMMANDER (equivalent to replacement P/N 50153120) - FWD AMORTECEDOR COMMANDER TRASEIRA DIREITA (equivale ao 50153120)
1 (AR)	2850000972 - SA	Right Rear Shock Absorber	COMMANDER (equivalent to replacement P/N 50165435) - AWD AMORTECEDOR COMMANDER POSTERIOR DIREITO (equivale ao 50165435)
1 (AR)	2850000377 - SA	Left Rear Shock Absorber	COMMANDER (equivalent to replacement P/N 50165439) - AWD AMORTECEDOR COMMANDER POSTERIOR ESQUERDO (equivale ao 50165439)
1 (AR)	2850000380 - SA	Left Front Shock Absorber	COMPASS (equivalent to replacement P/N 50151735) - 1.3 turbo AMORTECEDOR COMPASS DIANTEIRO ESQUERDO (equivale ao 50151735)

Qty	Part No.	Description	Notes
1 (AR)	2850000379 - SA	Right Front Shock Absorber	COMPASS (equivalent to replacement P/N 50151736) - 1.3 turbo AMORTECEDOR COMPASS DIANTEIRO DIREITO (equivale ao 50151736)
1 (AR)	2850000973 - SA	Left Front Shock Absorber	COMPASS (equivalent to replacement P/N 50169680) - AWD AMORTECEDOR COMPASS ANTERIOR ESQUERDO (equivale ao 50169680)
1 (AR)	2850000974 - SA	Right Front Shock Absorber	COMPASS (equivalent to replacement P/N 50169682) - AWD AMORTECEDOR COMPASS ANTERIOR DIREITO (equivale ao 50169682)
1 (AR)	2850000986 - SA	Right Rear Shock Absorber	COMMANDER (equivalent to replacement P/N 53486050) - 1.3 turbo AMORTECEDOR COMPASS TRASEIRO DIREITO (equivale ao 53486050)
1 (AR)	2850000987 - SA	Left Rear Shock Absorber	COMMANDER (equivalent to replacement P/N 53486051) - 1.3 turbo AMORTECEDOR COMPASS TRASEIRO ESQUERDO (equivale ao 53486051)
2 (AR)	52245735 - SA	Nut	Porca fixação da bieleta ao amortecedor (1X)
6 (AR)	51972826 - SA	Nut	Porcas de fixação do amortecedor ao montante (2X) Porca fixação do amortecedor ao coxim superior (1X)
3 (AR)	51972848 - SA	Bolt	Parafusos de fixação do coxim superior do amortecedor (3X)
3 (AR)	51965999 - SA	Bolt	Parafusos fixação do conjunto mola/amortecedor à carroceria (3X)
2 (AR)	51996388 - SA	Bolt	Parafusos de fixação do amortecedor ao montante (2X)

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Only replace the front or rear shock absorbers as required for this condition. Do not automatically replace both shock absorbers or all shock absorbers.

1. Inspect the shock absorbers by rocking the vehicle left to right from the outside for 10-15 seconds.
2. Did any shock absorber make a squeak, squeal or whistle noise?
 - YES >>> Proceed to [Step 3](#).
 - NO >>> This bulletin is complete. Use Inspect LOP (02-15-15-9T) to close this active RSU.
3. Replace the shock absorbers as required. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under:
 - **FRONT:**
 - ONE SIDE** - 4410A12 - Amortecedor/Mola (Um Lado) - Esquerdo ou Direito - Remoção/Recolocação.
 - BOTH SIDES** - 4410A18 - Amortecedores/Molas (Dois Lados) - Solução Macpherson - Remoção/Recolocação, inclui Desmontagem/Remontagem do Conjunto em Bancada.
 - **REAR:**
 - ONE SIDE** - 4420A30 - Amortecedor da Suspensão Traseira (Um Lado) - Remoção/Recolocação.
 - BOTH SIDES** - 4420A35 - Amortecedores Traseiros (Dois Lados) - Remoção/Recolocação.
Alinhamento a Parte.

NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.

POLICY:

Reimbursable within the provisions of the warranty.

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