

Technical Service Bulletin (TSB)
Flash: Power Hatch Module (PHM) Updates

REFERENCE:	TSB: 08-212-26 REV. A GROUP: 08 - Electrical	Date:	June 10, 2026	REVISION:	08-212-26
VEHICLES AFFECTED:	2024 (LB) Dodge Charger This bulletin applies to vehicles equipped with a Power Hatch (Sales Code JRC).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: ● Liftgate won't open or close. ● Liftgate chime will not stop. ● Liftgate chime not heard upon wake-up.				
CAUSE:	PHM software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-212-26, date of issue May 12, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include converting the bulletin to an RSU, updated Repair Summary statement, Claims Data table, Diagnosis statement and Repair Procedure.

****This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-103, date of issue June 10, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.****

REPAIR SUMMARY:

****This bulletin involves inspecting and possibly reprogramming the PHM with the latest software.****

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
**18-19-17-KB	Module, Power Hatch Module (PHM) - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-17-KC	Module, Power Hatch Module (PHM) - Inspect and Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	RF	Required Flash - RSU	
	CC	Customer Concern	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.**

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. **Is the vehicle on the RSU VIN list?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> Proceed to [Step 3](#).
2. Is the PHM updated to the latest software level?
 - YES >>> This bulletin is complete. Use Inspect LOP (18-19-17-KB) to close this active RSU.
 - NO >>> Proceed to [Step 3](#).**
3. Reprogram the PHM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
4. Ensure hatch is fully closed and latched.
5. **Perform a hatch calibration. Refer to the detailed service procedures listed in DealerCONNECT>Service Library>Service Info>23 - Body / Hatch / Standard Procedure.**
6. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

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