

13-069: Bendix ABS Off-Road Function Software Update

6/5/2026

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13-069

Subject

Bendix Anti-Lock Brake System (ABS) Off-Road Function Software Update

Whats New Abstract

Certain chassis equipped with Bendix ABS are eligible for a software update to allow operation of the off-road function.

Condition

A software update is now available to allow the Bendix ABS off-road function to operate.

Chassis Affected

64 (53 US and 11 Canada) vehicle model year 2027 T380, T880, and W990 manufactured between 04/06/2026 and 04/20/2026 equipped with the Bendix ABS off-road function

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **13-069** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **13-069** campaign code prior to performing this repair.
4. Follow the procedures in the Attachments section to update the Bendix ABS software.

Warranty

Starting on **06/05/2026** and for repairs completed by **07/01/2027**, Kenworth will pay for labor:

- **0.4 hours** of labor to update the Bendix ABS software. Select Recommended Repair Code **13-069**.
- File an additional claim for extraordinary circumstances. A recommended repair for standard labor must be filed first.

- File the claim within 14 days in accordance with the Warranty Policy.

Take-Off Parts Disposition:

- N/A

PRWS CLAIM CODING			
Campaign Code:	13-069	Campaign Type:	Field Repair
Claim Category:	Truck	Repair Type:	Proactive
Customer Concern Code:	173	Causal Code:	93
Corrective Action Code:	23	Responsibility Code:	CampSupp
Failure Location:	013-011-076	Causal Part:	K160215SC600
Supplier Code:	01674AA	SRT Code:	B26-29A 0.4 hours Bulletin 13-069 Bendix Off-Road Function Software Update

For campaign filing questions, reference Kenworth bulletin [CB077](#).

Procedure



WARNING!

Repair or maintenance procedures may pose a safety risk in limited circumstances. You must read all procedure steps before performing any work and follow all dealership safety procedures or precautions. Failure to comply may result in death, personal injury, equipment damage, or property damage.

Please see the Attachments section below for procedures for updating the Bendix ABS software.

Attachments

- [13-069 Bendix ABS Off-Road Function Software Update - Chassis List](#)
- [13-069 Bendix ABS Off-Road Function Software Update - Repair Procedure](#)
- [13-069 Bendix ABS Off-Road Function Software Update - English Customer Letter](#)
- [13-069 Bendix ABS Off-Road Function Software Update - French Customer Letter](#)
- [13-069 Bendix Updater Tool and Software](#)



A PACCAR COMPANY

Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: 13-069: Bendix ABS Off-Road Function Software Update

Expiration Date: 07/01/2027



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) at the bottom or back of this page.

Dear Kenworth Customer,

Kenworth Truck Company has determined that certain T380, T880, and W990 vehicles manufactured between 04/06/2026 and 04/20/2026 with the Bendix anti-lock brake system (ABS) Off-Road function may require a software update.

What is the problem?	Bendix software may prevent operation of the ABS Off-Road function.
What will your dealer do?	Update the Bendix ABS software.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 1 hour of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use the Dealer Locator at www.Kenworth.com. When scheduling this service, please refer to campaign 13-069: Bendix ABS Off-Road Function Software Update and the VIN(s) listed in this letter. There will be no charge to you if completed by 07/01/2027.

If you no longer own the vehicle(s), please send an email to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Sincerely,

Kenworth Customer Service

[Date]

Objet : 13-069 – Mise à jour du logiciel de fonction hors-route du système ABS de Bendix

Date d'expiration : 01/07/2027



CAMPAGNE DE SERVICE SUR LE TERRAIN

Cet avis concerne votre (vos) véhicule(s) dont le(s) NIV(s) se trouve(nt) au bas ou au verso de la présente.

Cher client Kenworth,

Kenworth Truck Company a constaté que sur certains véhicules de modèles T380, T880 et W990, fabriqués entre le 06/04/2026 et le 20/04/2026, équipés du système de freinage antiblocage (ABS) de Bendix, le logiciel de fonction hors-route nécessite peut-être une mise à jour.

Quel est le problème ?	Le logiciel Bendix peut empêcher le fonctionnement de la fonction ABS hors-route.
Que fera votre concessionnaire ?	Mettre à jour le logiciel ABS de Bendix.
Que devez-vous faire ?	Communiquer avec votre concessionnaire afin de prendre rendez-vous pour une réparation. Ce service peut nécessiter jusqu'à 1 heure de main-d'œuvre.

Afin de localiser votre concessionnaire le plus près, veuillez balayer le code QR dans le coin supérieur droit de la présente ou utiliser le Localisateur de concessionnaire sur www.Kenworth.com. Au moment de prendre rendez-vous pour ce service, veuillez vous référer à la campagne 13-069 – Mise à jour du logiciel de fonction hors-route du système ABS de Bendix, ainsi qu'au(x) NIV(s) listé(s) à la présente. Ce service sera sans frais s'il est complété avant le 01/07/2027.

Si vous n'êtes plus le propriétaire de ce(s) véhicule(s), veuillez faire parvenir un courriel à servicebulletins@paccar.com avec le(s) NIV(s) complet(s) ainsi que le nom et l'adresse du nouveau propriétaire.

Nous apprécions l'attention que vous portez à cette affaire et valorisons votre fidélité envers Kenworth et son réseau de concessionnaires.

Salutations,

Service à la clientèle de Kenworth