

Technical Service Bulletin (TSB)
Depleted 12v Battery - Front Axle
Disconnect (FAD) Cycling With Ignition OFF

REFERENCE:	TSB: 18-060-26 GROUP: 18 - Vehicle Performance	Date:	June 6, 2026	REVISION:	—
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: - Battery is depleted, vehicle does not start. - Frequent noise heard from the front of the vehicle with the engine not running and ignition OFF.				
CAUSE:	PCM software				

DISCUSSION:

This Information Only bulletin is to aid the technician in diagnosing an issue that is currently under investigation. Stray voltage, used to diagnose circuit continuity, is found on the Ignition Run/Start Circuit (F946). This stray voltage can cause the Drivetrain Control Module (DTCM) to wake up and cycle the FAD, leading to a depleted battery. The stray voltage originates from the Powertrain Control Module (PCM) A/C Clutch Relay Control Circuit (C13). Technician can perform the following to confirm this condition:

1. Confirm voltage of >1.5v is found on the F946 circuit.
2. If voltage is NOT found please continue normal IOD diagnostic steps to isolate draw.
3. If voltage is found, isolate the C13 circuit and confirm the voltage on the F946 circuit is no longer present.
4. If the voltage remains on the F946 circuit, continue normal IOD diagnostic steps.
5. If the voltage is no longer present, **do not replace any parts or modules.**

Engineering is currently developing a PCM software solution for this issue which will be available in the 3rd quarter of 2026.

POLICY:

Information Only.