

Technical Service Bulletin (TSB)
Service Air Suspension Message

REFERENCE:	TSB: 08-231-26 GROUP: 08 - Electrical	Date:	June 5, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with 14.4" Touchscreen Display (Sales Code RHZ) and Air Suspension, 4-Corner (Sales Code SER).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience the following: Customer may experience a "Service Air Suspension" warning message after altering ride height using the digital buttons on the Radio Screen.				
CAUSE:	Radio Software				

DISCUSSION:

This Information Only bulletin is to advise of a known issue currently under investigation. Manually raising or lowering the Air Suspension ride height will trigger a "Service Air Suspension" warning message because the ASCM thinks that the up/down buttons are stuck. As a result, technicians may find that the following Diagnostic Trouble Codes (DTC)s C15A8-2A and C15A7-2A are set in the ASCM.

The air suspension will still achieve the selected ride height prior to warning, and the system overall will continue to perform all normal "automatic" functions. A sleep cycle will allow the codes to go stored, and the warning message will clear until the next manual ride height change is requested.

Engineering is currently developing a radio software solution for this issue which will be available at a later date.

POLICY:

Information Only.