

Technical Service Bulletin (TSB)
Whining Noise From The Transmission

REFERENCE:	TSB: 21-045-26 GROUP: 21 - Transmission and Transfer Case	Date:	June 3, 2026	REVISION:	21-047-24
VEHICLES AFFECTED:	**2024 - 2026 (JJ) Jeep Avenger 2026 (MW) Jeep Compass This bulletin applies to: - JJ vehicles equipped with a 1.2L EB Turbo 3 CYL MHEV Eng W/ESS (Sales Code EJE). - MW vehicles equipped with a 1.2L EB Turbo 3 CYL MHEV Engine (Sales Code EJB) or a 1.6L I4 EP Turbo PHEV Engine (Sales Code EJQ).**			MARKET APPLICABILITY: ☐ NA☒ **MEA ☒ **SA**☒ IAP** ☒ EE☐ CH NOTE: **This bulletin applies to the Enlarged Europe, India & Asia Pacific, Middle East & Africa and South America markets.**	
CUSTOMER SYMPTOM:	Whining noise from the transmission				
CAUSE:	Connecting pinions between the electric drive motor and the gearbox input shaft				

This bulletin supersedes Technical Service Bulletin (TSB) 21-047-24, date of issue August 27, 2026, which should be removed from your files. All revisions are highlighted with **asterisks**** and include a Market Note, additional markets, models, years and Sales Codes.**

DISCUSSION:

This bulletin is to inform customers a whining noise from the transmission (gearbox), that typically occurs during acceleration or deceleration between 0 - 30 kph (0 - 18 mph) in internal combustion or electric drive mode, or in fifth gear between 40 - 60 kph (24 - 37 mph) or in sixth gear between 70 - 90 kph (43 - 55 mph), **is considered normal operation.**

The noise can be confirmed here: https://emedia-service-ds.mpsa.com/DS/IFD/DS/donnees/video/sirene_a_l_interieur_de_la_voiture.wav

This whining noise from the gearbox (transmission) presents no issue and is due to play in the connecting pinions between the electric drive motor and the gearbox input shaft.

NOTE: Do not replace any parts for this noise condition.

POLICY:

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