

Squeaking or Creaking Noise from Front Seat Lower Area During Driving (Bumps, Turns, or Seat Movement)

Topic number	LI91.10-P-080683
Version	1
Function group	91.10 - Front seats
Date	6/12/26
Validity	Models 174, 178, 244, 540 up to February 4, 2026
Reason for change	

Complaint

Customer reports a squeaking or creaking sound (See Example) originating from the lower front seat area.

This sound may occur under the following conditions:

- Driving over uneven or rough road surfaces
- During cornering / vehicle body movement
- When there is movement or load shift in the seat base

Attachments	
File	Description
Seat noise.mov	Example

Cause

Insufficient lubrication of components within the seat height adjustment mechanism

Remedy

Replace the seat height adjuster assembly

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Seat > Noises > Grunting
Body > Seat > Noises > Creaking

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
		H	91N3X36	Please use this damage code when submitting warranty claims for the Right Front Seat
		H	91A3X36	Please use this damage code when submitting warranty claims for the Left Front Seat