

### Vehicle handover cannot be performed – service display permanently displays 365 days (remaining time)

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| Topic number      | LI00.20-P-077615                                                                     |
| Version           | 4                                                                                    |
| Function group    | 00.20 - Maintenance, service system (FSS, ASSYST)                                    |
| Date              | 6/12/26                                                                              |
| Validity          | Model series 167, 192, 206, 214, 223, 232, 236, 254, 290, 294, 295, 296, 297 and 465 |
| Reason for change | Damage code adjusted.                                                                |

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#### Complaint

1. "Perform vehicle handover" in the workshop menu to start the maintenance computer for service A/B cannot be carried out.
2. Service confirmation is not possible because "Perform vehicle handover" is displayed. This cannot be carried out.
3. The service display in the instrument cluster permanently displays 365 days (remaining time) and does not change.

#### Cause

Routine change in the software in N133/1 (instrument cluster) or A26/17 (MBUX multimedia system and instrument cluster (head unit)). Vehicle handover was not performed.

#### Remedy

For model series 290 AMG up to and including AEJ 22 and model series 167 up to and including AEJ 21/2, the following applies:

Manually commission already-installed instrument cluster control unit N133/1 and then perform special procedure to re-initialize ASSYST data in N127 powertrain control unit.

For model series 167 as of AEJ 22/1, 192 AMG, 206, 214, 232 AMG, 236, 254, 290 AMG as of AEJ 23, 294, 295, 296, 297 and 465, the following applies:

Reinitialize ASSYST Plus under Adaptations – Teach-in processes – ASSYST PLUS in control unit N133/1 (instrument cluster) or A26/17 (MBUX multimedia system and instrument cluster (head unit)), and then perform the special procedure for reinitializing the ASSYST data in powertrain control unit N127.

#### Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect

is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

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| Symptoms                                                                             |
| Overall vehicle > Maintenance > Active Service System ASSYST > Cannot be programmed  |
| Overall vehicle > Maintenance > Active Service System Plus ASSYST PLUS > Implausible |

|                                |                |      |             |                                                         |
|--------------------------------|----------------|------|-------------|---------------------------------------------------------|
| Operation numbers/damage codes |                |      |             |                                                         |
| Op. no.                        | Operation text | Time | Damage code | Note                                                    |
|                                |                | H    | 541Z9E9     | If the service cannot be confirmed.                     |
|                                |                | H    | 540NP50     | If 365 days (remaining time) continues to be displayed. |