



TECHNICAL SERVICE BULLETIN

Horn Sounds When Turning The Steering Wheel

26-2280
10 June 2026

Model:

Ford 2025-2026 Expedition

Markets: North American markets only

Issue: Some of the vehicles listed in the Model Statement above may exhibit a concern where the horn intermittently sounds when turning the steering wheel. This may be due to incorrect routing of a wire harness in the steering wheel or a concern with one of the driver airbag mounting points.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to confirm proper wire harness routing and mounting of the driver airbag to prevent uncommanded horn operation.

Parts

Service Part Number	Claim Quantity	Description	Note
NAI837X	As Needed	Coroplast® Electrical Wire Harness Tape	Rotunda part number

Claim Quantity refers to the total number of individual pieces required to repair the vehicle. This may differ from the number of service part number packages due to the unit of issue (UOI).

As Needed indicates the part is necessary but amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

Only If Necessary indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time
2025-2026 Expedition: Inspect Wire Harness And Reroute. Wrap With Coroplast Tape. Inspect plastic Bushings And Spring Clips. Includes Time To Remove Airbag (Can Be Claimed With Operation B)	262280A	0.3 Hrs
Additional Time To Repair Any Damaged Wires (Can Be Claimed With Operation A)	262280B	0.6 Hrs

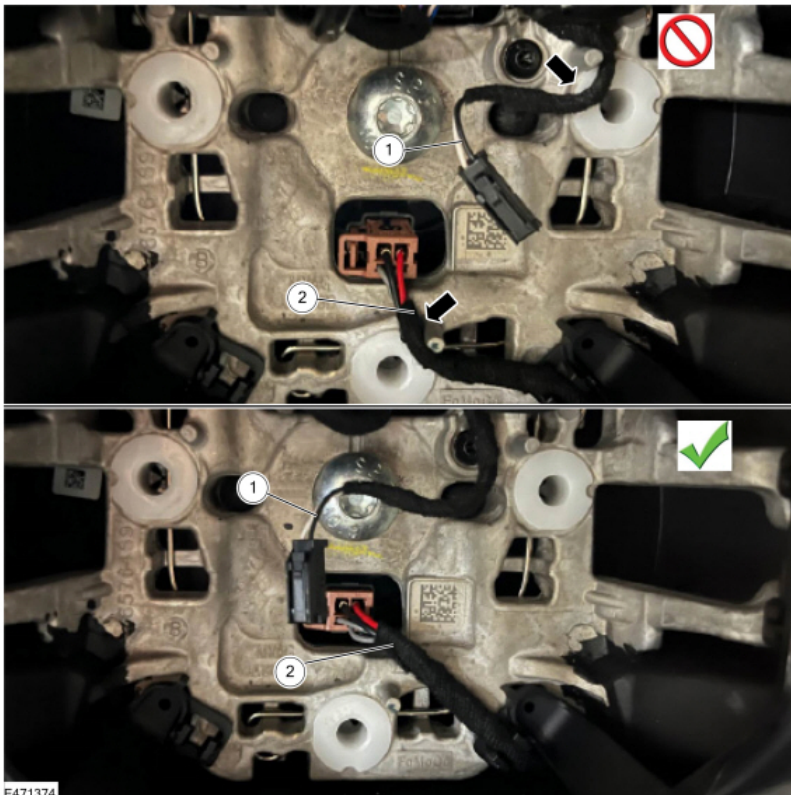
Repair/Claim Coding

Causal Part:	3600
Condition Code:	42

Service Procedure

1. Remove the driver airbag. Refer to the [WSM](#), Section 501-20B Supplemental Restraint System > Removal and Installation > Driver Airbag.
2. Carefully inspect for impressions on the horn wire harness (Figure 1, Callout 1) and heated steering wheel (if equipped) wire harness (Figure 1 Callout 2) that would indicate the harness was pinched under one of the airbag mounting springs. Repair the harness if damaged. Refer to Wiring Diagram, Cell 005.
 - (1). Make sure that the horn wire harness is routed to the left of the cast aluminum locator pin, and the heated steering wheel harness (if equipped) is routed to the right of the cast aluminum locator pin to keep the harnesses away from the airbag springs. Correct the harness routing as needed (Figure 1).

Figure 1



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Item	Description
1	Horn wire harness
2	Heated steering wheel wire harness

3. Confirm that the upper main steering wheel harness is routed over the top of the plastic steering wheel flange as shown in Figure 2. Make sure the harness is not pinched between the plastic flange and the cast aluminum frame of the steering wheel. Repair as needed.

Figure 2 - Left side shows the harness routed properly over the steering wheel flange, right side shows the harness routed improperly under the steering wheel flange.

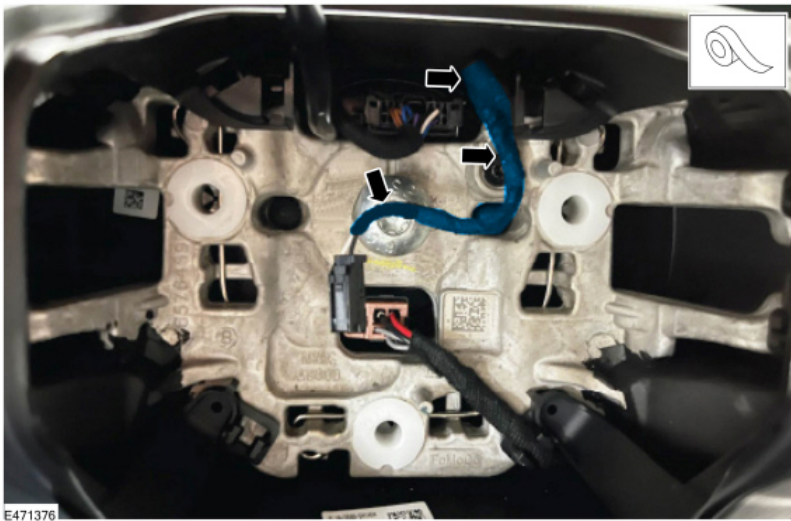
NOTE: The steering wheel cover was removed for routing clarity, removal not required for the inspection.



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4. Thoroughly wrap the horn wire harness branch lead (that attaches to connector C217 on the driver airbag) with an additional layer of Coroplast® wire harness tape from the connector end back to the main steering wheel harness. (Figure 3)

Figure 3



5. Confirm that the horn connector C217 is securely attached to the metal tab on the back of the driver airbag, and all 3 springs are present on the back of the driver airbag. Repair as necessary outside of this article. (Figure 4)

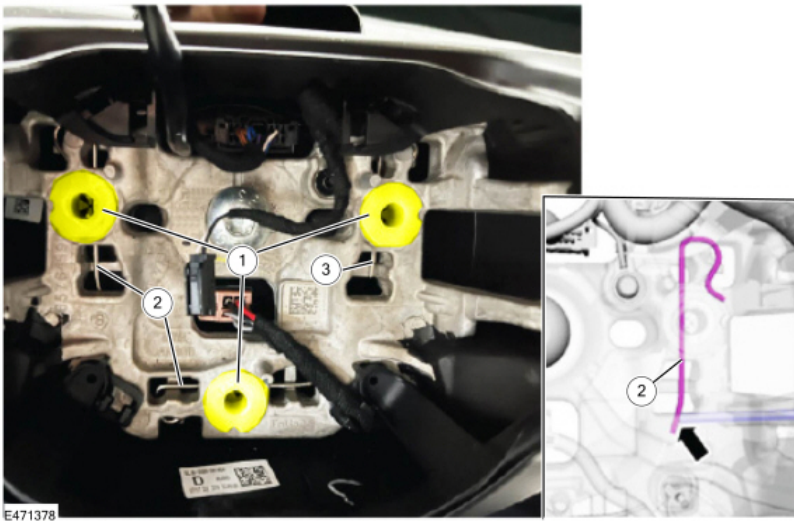
Figure 4



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6. Inspect the 3 plastic guide bushings for any damage. Confirm the 3 spring clips are present, undamaged, and fully seated. Repair as necessary outside of this article. (Figure 5)

Figure 5



Item	Description
1	Plastic guide bushings
2	Spring clip
3	Unseated spring clip

7. Reinstall the driver airbag. Refer to the [WSM](#), Section 501-20B Supplemental Restraint System > Removal and Installation > Driver Airbag. Make sure that the harnesses do not get pinched under the airbag springs as noted in Step 2.
8. Start the vehicle and turn the steering wheel. Does the horn sound when turning the steering wheel?
- (1). Yes - Refer to the [WSM](#), Section 413-06 for normal diagnostics. Repair as necessary outside of this article.
 - (2). No - repair is complete.