



## MITSUBISHI CONFIDENTIAL

May 1, 2026

Dear Mitsubishi Motors Dealer Partner,

We are sharing information with you today to advise that we are offering an extended warranty on 2022 Mitsubishi Outlander vehicles, as it pertains to the hood. MMNA has been involved in a class action which claimed that the hoods of **certain** 2022 Outlanders are defective because they flutter and bounce while driving. MMNA has denied and contested those claims.

Without any admission of liability or fault, MMNA has entered into a nationwide class settlement that has been preliminarily approved by the court.

### **Customers Seeking Resolution for Hood Flutter**

The Settlement Class Vehicles, which were distributed by MMNA in the United States, will include **certain** model year 2022 Mitsubishi Outlander vehicles that were subject to TSB-21-42A-011REV2 ("MODIFIED HOOD FOR HOOD FLUTTER – 2022 OUTLANDER – REVISED"). The specific Settlement Class Vehicles are determined by VINs. You can look up whether an affected vehicle is a Settlement Class Vehicle by typing the vehicle's VIN in the MEL on your dealer Super Screen, see warranty bulletin WB2026-008 for details, along with confirming whether the hood currently on the vehicle is a pre-countermeasure or post countermeasure part by following the instructions in TSB-26-42A-002.

Effective May 1, 2026 - the date that the class notice will be mailed to the customers - the New Vehicle Limited Warranties ("NVLW") for the Settlement Class Vehicles will be extended to cover 100% of the cost of hood replacement on all Settlement Class Vehicles for customers that express concerns with hood fluttering. This warranty extension increases the 5 year/60,000 mile basic warranty for a period of eighteen (18) months, solely to cover the costs of a hood replacement, until October 31, 2027, without any mileage limitation. Note that the extended warranty offered under the settlement is subject to the same terms and conditions as the NVLW.



## **Customers Seeking Reimbursement**

Effective May 1, 2026 – July 30, 2026 for any customer that had an out of pocket repair completed no more than 18 months prior to May 1, 2026 and is seeking reimbursement for that repair related to hood flutter should contact the portal administrator @ [www.hoodsettlement.com](http://www.hoodsettlement.com) for details related to reimbursement and instructions on filing a claim.

Please refer to the enclosed FAQ to address any questions you may have about this topic. Also enclosed is a copy of the postcard made to class members by the Settlement Claims Administrator. Additional information will be provided in Warranty Bulletin WB2026-008. If you have further questions, please contact your regional representative.

*Abe Buffington*

Abe Buffington  
National Warranty Manager