

Technical information

Daimler Buses

TI No.: 47.10U23267A**Distribution list: D****Distribution date:****20.05.2026****Valid until: 31/12/2027**

The point of contact is the Daimler Buses after-sales service in each country

Model: Tourrider USA

MODEL DESIGNATION 410840; 410850

(BM):

TITLE: Tourrider USA - Fuel tank could lose leak-tightness

COMPLAINT

At high mileages ($\geq 200,000$ km/120,000 miles), cracks could develop in the area of the weld seams on the stainless-steel fuel tanks.

CAUSE

At high mileages, the weld seams in the fuel tank are no longer able to withstand the prevailing loads while the vehicle is in motion.

REMEDY

Replace the fuel tanks with plastic versions as per the attached instructions.

MEASURE TYPE

The scope of work is performed as part of a customer service measure (KDM).

INFORMATION

The required parts are listed in the attached Excel file.

Increased tool wear can also be invoiced.



As fuel needs to be drained so that the fuel tanks can be exchanged, the vehicles should be brought into the workshop with as little fuel in the tanks as possible.

DEFECT PART HANDLING

PDI-Center Jacksonville: Take removed parts to quarantine storage.

All other workshops: Scrap removed parts.

OPERATION TEXTS

Operation no. Operation text

12-1886 Replace (both) fuel tanks

Working time/h

9.0

Comment

Including software update

The times apply for work at an hourly rate.

DEFECT NUMBER**Defect no.:****Designation**

4790197

CODEWORD

4710U23267

INTRODUCTION OF MODIFICATIONS INTO SERIES PRODUCTION

01/01/2026

WARRANTY AND GOODWILL SETTLEMENTS

Field measure type KDM (customer service measure): 100% of costs will be covered.

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pp.

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Attachments

- →: [Parts list](#)
- →: [Operation instructions](#)

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