



IMPORTANT SERVICE CAMPAIGN

Integrated Electronic Booster (IEB) Software Update

This is an Important Manufacturer’s Service Campaign.

- A software update is available for your vehicle. Genesis recommends utilizing Over-The-Air (OTA)* software technology to perform this update. Utilizing this option will help save you time and a trip to the dealership.
- If the OTA option is not preferred or if the software fails to install properly, please contact your nearest Genesis retailer. The service campaign will be performed on your vehicle at **NO CHARGE** to you.
- Having this software update performed will help ensure your vehicle’s full protection under the emissions warranty.
- Failure to have this service performed could cause your vehicle to fail an emissions inspection (SMOG check) when required under state law. It could also be considered a lack of proper maintenance.
- To locate your nearest Genesis retailer and schedule your appointment, please call or visit:
1-844-340-9741 or www.genesis.com/us/campaignhome

This notice applies to your [Model Year] Genesis GV80 Coupe vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

The California Air Resources Board has determined that **certain 2025 – 2026 model year GV80 Coupe** vehicles may have Integrated Electronic Boosters (IEB) modules with incorrectly configured On Board Diagnostic II (OBD II) fault detection signals. In addition, the vehicles may also be releasing air pollutants which exceed Federal and California standards. These standards were established to protect your health and welfare from the dangers of air pollution. Genesis is conducting a service campaign to **update the (IEB) software**. Our records indicate that your vehicle, with the VIN listed above, is affected by this service campaign.

What is the purpose of this service campaign?

Genesis has become aware that certain vehicles may have IEB modules with incorrectly configured On Board Diagnostic II (OBD II) fault detection signals. In addition, the vehicles may also be releasing pollutants which exceed Federal and California standards.

*Over-The-Air Software Updates (OTA)

2025 – 2026 Model Year GV80 Coupe vehicles feature OTA software update technology. OTA technology uses wireless communication to deliver the latest software to your vehicle’s systems. OTA updates enable your vehicle to have the latest software over time, providing essential safety, performance, and feature enhancements efficiently and securely. Note: OTA updates are available on **Genesis Connected Services** enabled vehicles opted in to receive the updates. **Genesis is currently developing the OTA software update for this emission campaign and expects it to be available in the late first quarter of 2026 (January – March).**

What will Genesis do?

Genesis has deployed an Over-The-Air-Software Updates (OTA) to update the IEB on affected vehicles. **Step 1:** Your vehicle will download the wireless OTA software automatically in the background. There is no notification or icon shown to inform the download’s status, but a download progress may be checked in the Software Information Screen. **Step 2:** Once the download to the vehicle is complete, an “Update Start” popup will be displayed when you turn off the vehicle after driving the car for more than 30 minutes. Once started, the average time for the update is 15 minutes.

Note: *The vehicle cannot be operated while OTA Software Update is taking place. Ensure to run OTA Software Update only when vehicle can be parked in a safe space and when you have enough time to allow the update to be completed.*

What should you do?

Please update your vehicle software using the Over-The-Air-Software Update. **If the OTA option is not preferred or if the software fails to install properly**, please contact your nearest Genesis retailer to schedule this software update as soon as possible. This procedure will be performed at **NO CHARGE** to you.

The actual time required to perform this procedure is less than 30 minutes, however, your vehicle may be needed longer. To schedule an appointment with your preferred Genesis retailer, please call **1-844-340-9741** or visit:

1. Visit www.genesis.com/us/campaignhome
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Retailer Locator tool, click the “Find a Retailer” button, and follow the onscreen prompts to schedule your service appointment.

We recommend scheduling a service appointment to minimize inconvenience. Service Valet may be arranged in advance for eligible owners whose vehicles are within 3 years or 36,000 miles from the date of original retail delivery or date of first use, whichever comes first. Courtesy Vehicles may be arranged in advance based on eligibility and availability, should alternate transportation be required during the service visit.

Additional information

If you have any questions or require further assistance, you may contact the **Genesis Customer Assistance Center at 1-844-340-9741**. To better assist you during your call, please use the last 8 characters of your VIN (the **bold** characters in the VIN at the top of this letter).

Thank you for your attention to this important service procedure. We encourage you to take action promptly and sincerely apologize for any inconvenience this may cause.



GENESIS MOTOR AMERICA, LLC
P.O. BOX 2704
HUNTINGTON BEACH, CA 92647

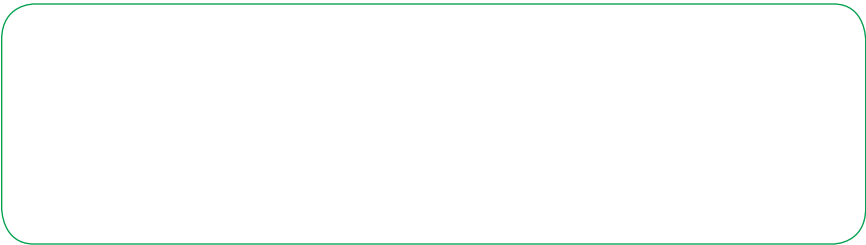
Genesis Motor America Campaign Number: 917G

Are you a California registered owner?

The California Air Resources Board requires **that emissions related campaigns such as this be completed prior to annual vehicle registration renewal**. Without repair, you may not be able to complete your vehicle registration and obtain a license tag. **Once this repair has been completed, your Genesis retailer will provide a “Proof of Correction Certificate.”** The California Department of Motor Vehicles (DMV) may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

Are you a registered owner in Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, or Washington?

Because your state has adopted the California emissions regulation, your Genesis retailer will also provide a “Proof of Correction Certificate” once this repair has been completed. Your state’s Department of Motor Vehicles, Department of Transportation, Motor Vehicle Administration, Motor Vehicle Commission or Department of Licensing may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.



IMPORTANT SERVICE CAMPAIGN

If you are a vehicle lessor, please ensure that you forward a copy of this notice to the lessee within a timely manner.

Reimbursement notification

If you have previously paid for a repair that addresses the issue described in this letter, you may be eligible for reimbursement. To submit for reimbursement:

- 1. Visit www.genesis.com/us/en/contact-us
- 2. Scroll down to find Campaign Reimbursement and click “Submit Claim”
- 3. Follow the onscreen instructions to submit.

You can also call to obtain additional information at **1-844-340-9741**.

No longer own this vehicle?

You received this notification because our records indicate you are the current owner of this vehicle. These records are based primarily on state registration and title data.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.



GENESIS MOTOR AMERICA, LLC
P.O. BOX 2704
HUNTINGTON BEACH, CA 92647

Genesis Motor America Campaign Number: 917G
(MM/DD/YYYY)

IMPORTANT SERVICE CAMPAIGN

Integrated Electronic Booster (IEB) Software Update

This notice applies to your [Model Year] Genesis GV80 Coupe vehicle, VIN: XXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

Thank you for completing the Integrated Electronic Booster software update through your vehicle's Over-The-Air (OTA)* software update technology on [MM/DD/YYYY].

What was the purpose of this service campaign?

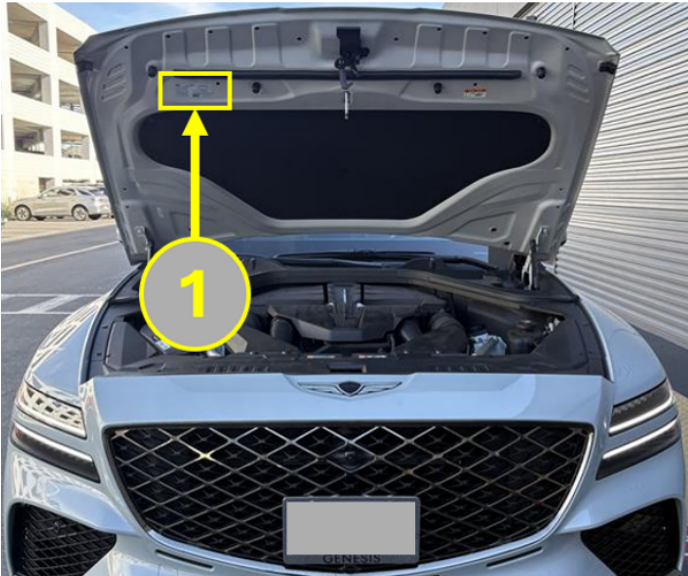
Genesis has become aware that certain vehicles may have IEB modules with incorrectly configured On Board Diagnostic II (OBD II) fault detection signals. In addition, the vehicles may also be releasing pollutants which exceed Federal and California standards. This letter includes a completed “Emissions Label” decal indicating the date the software update was performed. The decal is to be permanently affixed to the underside of the hood, near the Vehicle Emission Control Information label, and remain clearly visible for future emissions inspections. Please follow the installation instructions below.

Decal Installation Instructions:

Apply the Emissions Label decal near the “Vehicle Emission Control Information” decal.

Step 1:

Open the hood by referring to the Owner Manual’s “Hood” section. Locate the “Vehicle Emission Control Information” decal on the underside of the hood.



WARNING

Before closing the hood, ensure there are no obstructions.

*Over-The-Air Software Updates (OTA)

2025 – 2026 Model Year GV80 Coupe vehicles feature OTA software update technology. OTA technology uses wireless communication to deliver the latest software to your vehicle’s systems. OTA updates enable your vehicle to have the latest software over time, providing essential safety, performance, and feature enhancements efficiently and securely. Note: OTA updates are available on **Genesis Connected Services** enabled vehicles opted in to receive the updates.

Additional information

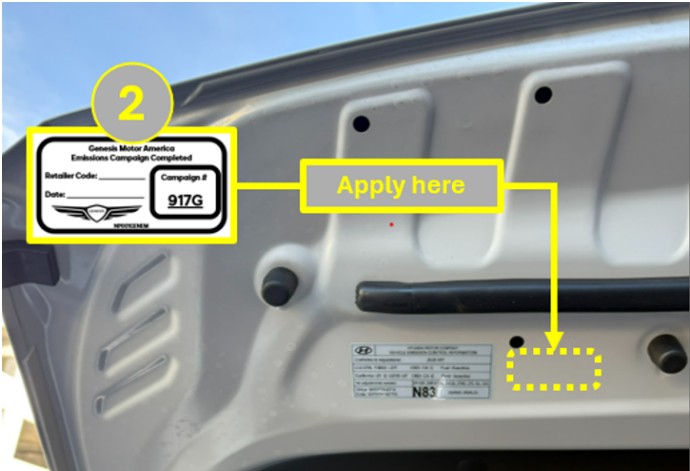
If you have any questions or require further assistance, you may contact the **Genesis Customer Assistance Center at 1-844-340-9741**. To better assist you during your call, please use the last 8 characters of your VIN (the **bold** characters in the VIN at the top of this letter).

Thank you for your attention to this important service procedure. We encourage you to take action promptly and sincerely apologize for any inconvenience this may cause.

Genesis Motor America, LLC

Step 2:

With a clean cloth and mild cleaner, wipe and remove any contaminants from the adhesion surface. Peel the backing from the Emissions Label decal and apply firmly, ensuring it is fully adhered.



NOTICE

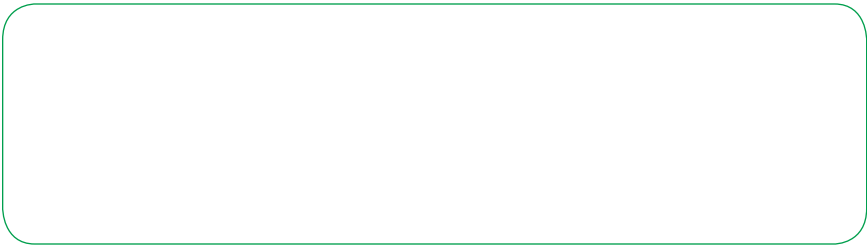
The new Emissions Label decal should remain clearly visible and permanently affixed for future emissions inspections or registration verification.

Avoid touching the adhesive side of the decal. Press firmly to ensure proper adhesion.



GENESIS MOTOR AMERICA, LLC
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Integrated Electronic Booster (IEB) Software Update

This notice applies to your [Model Year] Genesis GV80 Coupe vehicle, VIN: XXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

Thank you for completing the Integrated Electronic Booster Software update through Over-The-Air (OTA) software update technology on [MM/DD/YYYY].

What was the purpose of this service campaign?

Genesis has become aware that certain vehicles may have IEB modules with incorrectly configured On Board Diagnostic II (OBD II) fault detection signals. In addition, the vehicles may also be releasing pollutants which exceed Federal and California standards. This letter includes a completed “**Proof of Correction Certificate**” card and an “**Emissions Label**” decal indicating the software update was performed. The decal is to be permanently affixed to the underside of the hood, near the Vehicle Control Information label, and remain clearly visible for future emissions inspections or registration verification. Please follow the installation instructions below.

Over-The-Air Software Updates (OTA)

2025 – 2026 Model Year GV80 Coupe vehicles feature OTA software update technology. OTA technology uses wireless communication to deliver the latest software to your vehicle’s systems. OTA updates enable your vehicle to have the latest software over time, providing essential safety, performance, and feature enhancements efficiently and securely. Note: OTA updates are available on **Genesis Connected Services** enabled vehicles opted in to receive the updates.

What should you do?

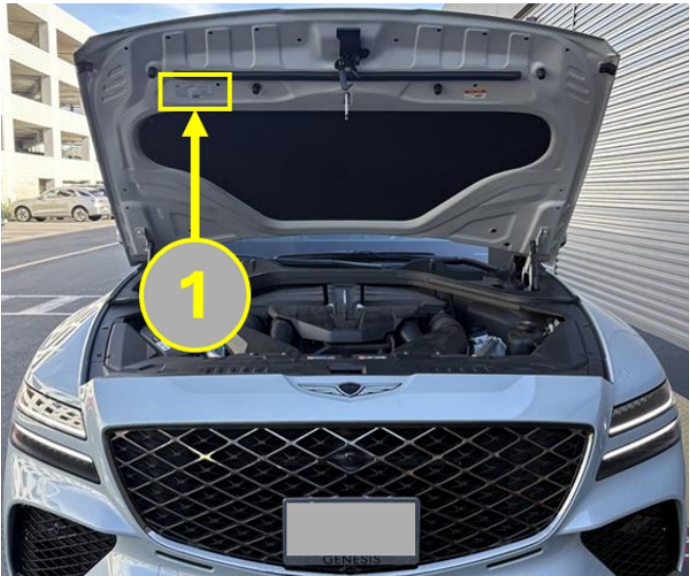
Place the “**Proof of Correction Certificate**” in your Owner’s Warranty and Maintenance Guide for future ease of reference. You may be required to provide this certificate to renew your vehicle registration. Sample shown to the right.

Decal Installation Instructions:

Apply the Emissions Label decal near the “Vehicle Emission Control Information” decal.

Step 1:

Open the hood by referring to the Owner Manual’s “Hood” section. Locate the “Vehicle Emission Control Information” decal on the underside of the hood.



WARNING

Before closing the hood, ensure there are no obstructions.

Additional information

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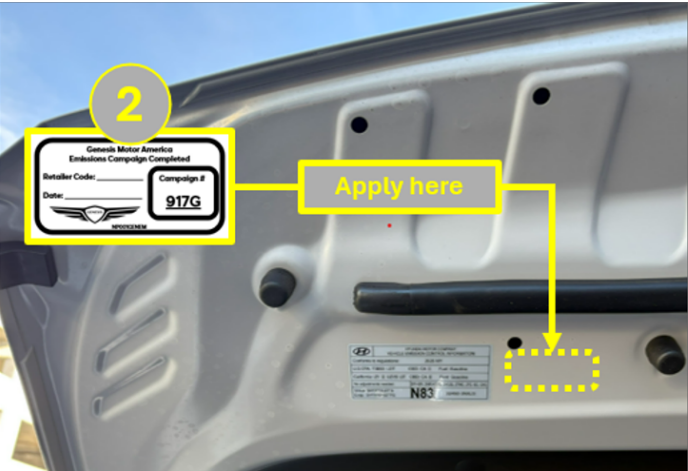
Vehicle Emission Recall – Proof of Correction

License No.	Make	Model Year	Body Type	Vehicle Identification Number																
A5555555	Genesis	2025	GV80	5 X X T T T T T T T T T T T T T T																
Manufacturer: Genesis		Recall Number: 917G																		
The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.																				
Dealer's Name Genesis Motor America										Address, City, State and Zip										
Date 12/31/2199										Dealership's Authorized Signature x Genesis Motor America, VP Aftersales										
Return this certificate to DMV only when required – otherwise retain for your records.																				

NP1050 0809R 5/14

Step 2:

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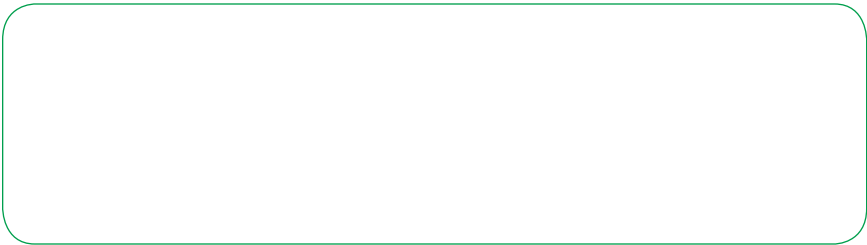
Are you a California registered owner?

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You’re receiving this letter along with a completed **“Proof of Correction Certificate”** card and **“Emissions Label”** decal because your state has adopted the California emissions regulation. Your state’s Department of Motor Vehicles, Department of Transportation, Motor Vehicle Administration, Motor Vehicle Commission or Department of Licensing may request this Proof of Correction Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.



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