

McLaren 765LT Coupe with Roof Scoop - Polycarbonate Tailgate Panel - Fastener Installation

Bulletin type:	Service Campaign
Reference number:	N/A
Campaign reference:	SCB 14 A 006
Attention:	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians, Retailer Parts Managers
Affected vehicles:	McLaren 765LT with roof scoop
Situation:	Installation of fasteners into polycarbonate tailgate panel
Procedure:	Complete the rework procedure outlined in this document at the earliest opportunity (immediately if already on site or during the next retailer visit if not already on site) on all affected vehicles.
Date:	26th May 2026

This bulletin will cover:

1. Overview
2. Parts Information
3. Procedure
4. Warranty Information
5. Affected Vehicles

1. Overview

McLaren Automotive has released a Service Campaign for the installation of fasteners into the polycarbonate tailgate panel for McLaren 765LT vehicles with roof scoop.

McLaren Automotive would like to highlight that in contrast to the already released Safety Recall SRC 14 A 005 - McLaren 765LT – Polycarbonate Tailgate Panel Fastener Installation, this is a durability enhancement Service Campaign.



Image 1: Overview of Work Area

2. Parts Information

The below parts are required to complete this Service Campaign and install the fasteners into the polycarbonate tailgate panel. The parts in the list below can be ordered in the usual way via Unidial 2.

Part Number	Description	Quantity Required
14AC246RP	SHLDR BOLT M6X1.0X23 TI RMLX SEAL	2
14AC247RP	SHLDR BOLT M6X1.0X20 TI RMLX SEAL	2
00RA309	NUT	4
14AC248RP	WASHER 18x6.4x1.6 SS 316	4
14AC249RP	WASHER SHIM 10x6.4x0.25 SS	4
14AC250RP	WASHER SHIM 10x6.4x0.50 SS	6
14AC251RP	WASHER SHIM – 10x6.4x0.75 SS	4
14AC252RP	LOCTITE 270 10ml	1*
14AC253RP	POLYCARB BOLT STARTER KIT	1**
15AD372CP	ADHESIVE - KENT SCREENFIX 90 290ML	1

* This part is enough for 10 vehicles. Order this part according to the vehicles actively scheduled.

** The starter kit is enough for 10 vehicles. Order this part according to the vehicles actively scheduled. The jigs provided in the starter kit can be ordered separately as required.

If individual jigs are required to be ordered from the starter kit, refer to the parts list below. The individual jigs in the starter kit are enough for 10 vehicles each.

Only order the parts listed below once the original jigs supplied in the POLYCARB BOLT STARTER KIT have either:

- Reached the 10-vehicle usage limit, or
- Shown signs of wear before completing 10 vehicles.

Part Number	Description	Quantity Required
14SA198RP	POLYCARB TAILGATE UPPER – JIG 1	1
14SA199RP	POLYCARB TAILGATE UPPER – JIG 2	1
14SA200RP	POLYCARB TAILGATE LOWER – JIG 3	1
14SA201RP	POLYCARB TAILGATE LOWER – JIG 4	1
14SA202RP	DRILL INSERT (2.5MM)	1
14SA203RP	DRILL INSERT (6.0 MM)	1

Care Point: When placing the parts order on Unidial 2, the VIN number must be submitted in the 'Customer Data' field.

All orders should be placed on Unidial 2, for any parts queries please contact our Parts Customer Service Team:

EMEA – mclarencustomerservice@unipart.com

APACHI – mclarencustomerserviceap@unipart.com

To support timely completion of Campaigns, please plan your parts ordering in line with your impacted vehicle parc. Sufficient inventory in your facility to complete your Vehicle Campaigns will build customer trust and promote customer satisfaction. In turn, we are doing everything possible to support you with the correct stock in our central facilities so we can ship your orders quickly.

3. Procedure

To complete the required work to install the fasteners into the polycarbonate tailgate panel, follow the McLaren Service Portal (MSP) D059274 instruction.

Care Point: Retailers are required to submit pre-work and post-work photographs of the polycarbonate tailgate panel on the car with each claim.

4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren 765LT Coupe - with Roof Scoop - Polycarbonate Tailgate Panel - Fastener Installation	3.00 hrs

5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

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