

## Technical Service Bulletin

Transaction No.:  
**2081745/1**

72-26-01 - Seat Memory Inop, Update Programming DTC B135354 and/or B201000 in Driver Seat Memory Module

## Condition

| Applicable Vehicles |           |           |             |                |              |                          |
|---------------------|-----------|-----------|-------------|----------------|--------------|--------------------------|
| Model(s)            | Year      | Eng. Code | Trans. Code | VIN Range From | VIN Range To | PR Number (s)            |
| ID.4                | 2024-2025 | All       | All         | All            | All          | 3PR + (V7B, V7C, or V7G) |

| Revision Table  |                |                |                       |
|-----------------|----------------|----------------|-----------------------|
| Instance Number | Published Date | Version Number | Reason For Update     |
| 2081754/1       | 5/8/2026       | 72-26-01       | Original Publication. |

### NOTICE

Make sure that a suitable 12V battery charger (VAS 5908 or equivalent with 100 Amp capability) is connected to support the 12V battery.

### NOTICE

DO NOT diagnose or replace components before performing the update function as explained in this bulletin.

### NOTICE

Prior to launching the ODIS Service diagnostic applications and starting control module update process, confirm tester screen saver and power settings in accordance with VHW-22-13 Change Power Options in Windows® 10 (or latest communication). Failure to do so may result in the tester entering power save mode during data transfer, and subsequent control module failure. When using a VAS 6150/X or 6160 /X tester in conjunction with a VAS 6154A or 6154B wireless transmitter head for a flash procedure, connect a USB cable between the transmitter head and the tester. Failure to do so may lead to errors during the flash procedure.

- VAS tools must only be used with their power adapters plugged in. Under no circumstances should they be used on battery power alone during the programming procedure.

## Technical Background

Model year 2024-2025 ID.4 models will store DTC B135354 and/or B201000 in AW 0036 for seat adjustment motor no basic settings & will cause the seat memory function to become inoperative.

## Production Solution

ID Software 5.4 in production.

## Service

Check campaign status: Use the Volkswagen Recall Lookup or Elsa2Go to verify if campaign 91VH (USA) or 917K (CANADA) is "Open" for the vehicle. If campaign is open, perform as outlined in the campaign circular.

If campaign action 91VH or 917K does not apply, perform TSB 01-25-09 (2080124) to address the concern.

- If the campaign applies and is "open", perform the applicable campaign (TSB does not apply).
- If campaign applies and is "closed", the vehicle has already been updated, so this TSB does not apply.
- If the campaign does not apply, check if the software is up to date according to TSB 01-25-09 (2080124).
  - If yes TSB does not apply.
  - If no, perform TSB 01-25-09 (2080124).



### WARNING

**Critical Warning:** The battery charger must be connected to the vehicle battery for the duration of the programming, to ensure the battery state of charge remains above 12.5 volts during the update process. If the battery drops below 12.5 volts, the programming could fail which may result in damage to the control module. Control modules damaged by inadequate voltage will not be covered under the warranty policy. The technician should verify the vehicle voltage prior to starting the update process and should monitor the voltage for the duration of the update.

- The procedure may cancel itself if the hazard warning lights are not switched ON. The hazard warning lights prevent the system from switching to bus sleep mode during the update.
- ODIS-Service tester should be updated to the latest GFF technical version 25.2.1 or higher and SW version 2.55.1 or higher.



### WARNING

**Radiator Fan(s) may cycle ON high speed during the Update Process! There is a risk that personal injury may result if contact is made with spinning fan blades.**

- Keep hands and all objects away from Radiator Fan(s) during Update Process!

## Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual <sup>1)</sup>

| Model(s) | Year(s)    | Eng. Code (s) | Trans. Code (s) | VIN Range From | VIN Range To | PR Number(s)             |
|----------|------------|---------------|-----------------|----------------|--------------|--------------------------|
| ID.4     | 2024 -2025 | All           | All             | All            | All          | 3PR + (V7B, V7C, or V7G) |

#### SAGA Coding

Claim Type: Use applicable Claim Type <sup>1)</sup>

| Service Number: | Damage Code | HST | Damage Location (Depends on Service No.)    |
|-----------------|-------------|-----|---------------------------------------------|
| 7293            | 0039        | --  | Use applicable when indicated in Elsa (L/R) |

| Parts Manufacturer | ID.4 (MY24) | WWO <sup>2)</sup> |
|--------------------|-------------|-------------------|
|                    | ID.4 (MY25) | VOA <sup>2)</sup> |

**Labor Operation <sup>3)</sup>** : GFF/ Guided functions (including Battery charge)

01500010 = See Elsa for latest time units

**Labor Operation <sup>3)</sup>** : Update Programming Seat Control Module

See GFF Time expenditure

#### Diagnostic Time <sup>4)</sup>

|                      |                                                                                        |     |
|----------------------|----------------------------------------------------------------------------------------|-----|
| GFF Time expenditure | 01500060 = Actual GFF print out with a max of 50TUs                                    | YES |
| Road Test            | 01210002 = see Elsa for latest time units<br>01210004 = see Elsa for latest time units | NO  |
| Technical Diagnosis  | 01320000 = 00 TU max.                                                                  | NO  |

**Claim Comment:** Input "As per Technical Bulletin 2081754." in comment section of Warranty Claim.

<sup>1)</sup> Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only.

<sup>2)</sup> Code per warranty vendor code policy.

- 3) Labor Time Units (TUs) are subject to change with ELSA updates.
- 4) Documentation required per Warranty Policies and Procedures Manual.

## Required Parts and Tools

No Special Parts required

| Tool Description    | Tool No:                                                              |
|---------------------|-----------------------------------------------------------------------|
| Battery Maintainer  | VAS5908 battery maintainer                                            |
| VAS Diagnostic Tool | VAS 6150/X & VAS 6160/X and ODIS Service with current online updates. |

## Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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