



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 60BD / Panoramic Glass Roof Corner Bonding

This notice is for: All Dealer Personnel

Date: May 13, 2026

Issue: Some vehicles with a panoramic glass roof produced during a limited production period may have bonding issues at the corners of the glass roof. Dealers will inspect the roof corner bonding and re-bond the entire glass roof if needed.

- Repair:**
- REPAIR AVAILABLE – May 14, 2026
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	ID. BUZZ	27
CAN	2025	2025	ID. BUZZ	51

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2026
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.