



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 37HT / Transmission Differential Race

This notice is for: All Dealer Personnel

Date: May 21, 2026

Issue: A small number of vehicles were equipped with an incorrect differential race in the transmission. Under this service action, dealers will replace the transmission at no cost to owners.

- Repair:**
- REPAIR AVAILABLE – May 22, 2026
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2026	2026	ATLAS CROSS SPORT	1
USA	2026	2026	ATLAS	4

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner notifications – May 2026
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.