

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q3	2026	000001 – 019300	Not applicable

The panoramic display shows vertical lines on the central MMI display (this is the display on the right on left-hand-drive vehicles).

The following photos show possible examples of complaints.

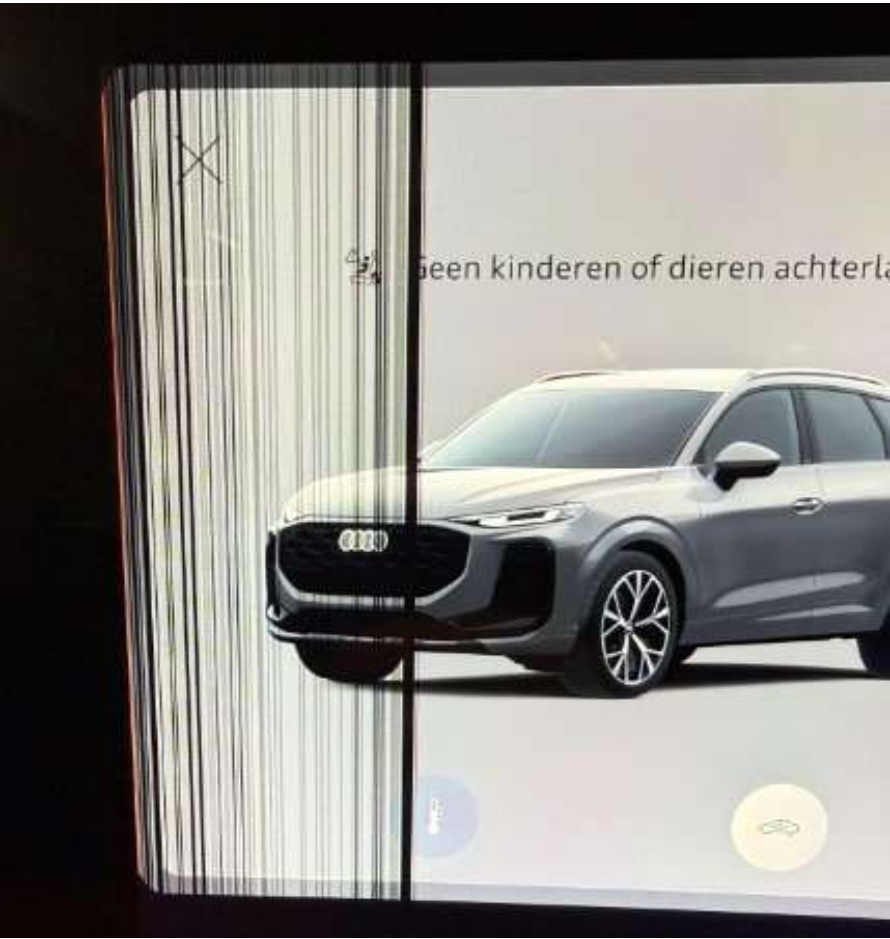


Photo 1

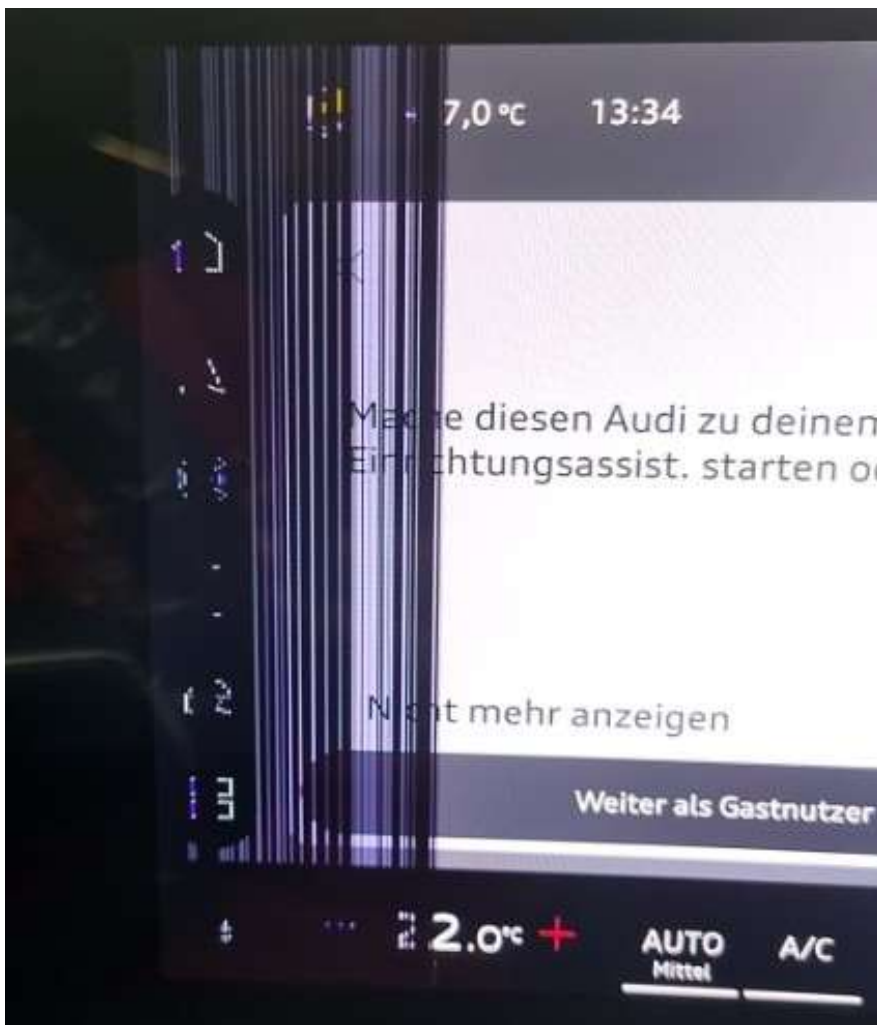
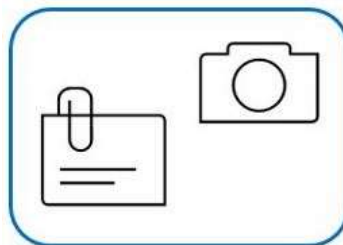


Photo 2



Photo 3



Documentation necessary

Technical Background

Hardware issue in the panoramic display.

Production Solution

Optimized hardware in the panoramic display was implemented on 03/11/2025 (production date of panoramic display).

Service

Please check whether this TSB is relevant based on the production date of the panoramic display. Read out the production date in the self-diagnosis of the panoramic display as follows using the workshop tester: *Self-diagnosis* → *Diagnostic address: 0017 - Instrument cluster* → *Identification* → *Expanded identification* → *FAZIT identification* → *Production date*.

If the production date read out is **BEFORE** 03/11/2025, this TSB applies and the panoramic display must be replaced.

When billing, please always attach a photo that clearly shows the complaint to DOC-It. To ensure a reference to the vehicle, the photo must include the chassis number and the date. The photo must not be edited. The photo should be in focus and be taken with sufficient light. A high resolution is not necessary. Please ensure that the photo documentation does not show any persons and/or faces, vehicle registration numbers (number plates) or customer data.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Remove and install instrument cluster	9025 1900	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082144/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2082144**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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