

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q3 (FJ)	2026	All	Not applicable

Customer states:

The panoramic display does not react to the touch on the central MMI display (Figure 1, item 3).

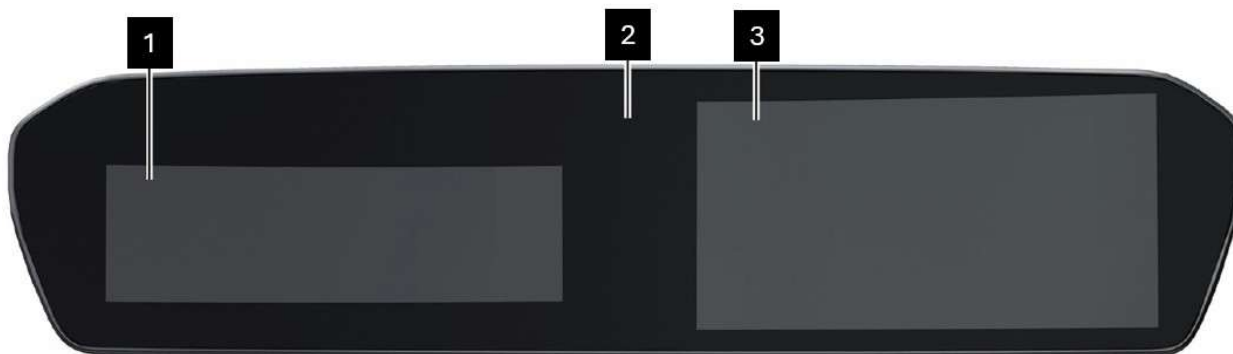
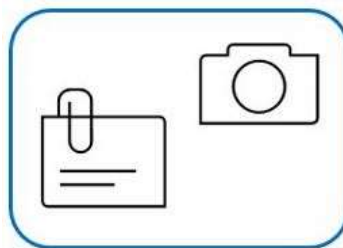


Figure 1. Panoramic display ; (1) J1254 – instrument cluster, (2) KX2 – panoramic display, (3) J685 – MMI display.

Workshop findings:

The customer statement can be confirmed.

The event memory entry **“U025700 – Lost Communication With Front Controls/Display Interface Module, symptom 1050126, active/static”** is logged in control unit 1 for information electronics (diagnostic address 005F).



Documentation necessary

Technical Background

Software issue in the panoramic display.

Production Solution

Optimized software in the panoramic display will be introduced for model year 2027.

Service

Please replace the panoramic display.

When billing, please always attach a video which clearly shows the complaint to DOC-IT. To ensure a reference to the vehicle, the video must include the chassis number and the date. The video must not be edited. The video should be in focus and be taken in sufficient light. A high resolution is not necessary. Please ensure that the video documentation does not show any people and/or faces, vehicle registration numbers (number plates) or customer data.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0039		
Labor Operations:	Remove and install instrument cluster	9025 1900	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082126/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2082126**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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