

Vehicle-specific service

Transaction No.: 2079656/3

91 PSS Audi connect: Charging Targets cannot be adjusted

Release date: May 27, 2026

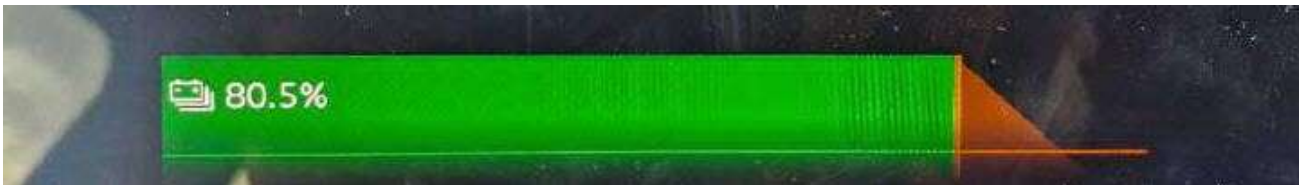
Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2026	All	Not applicable

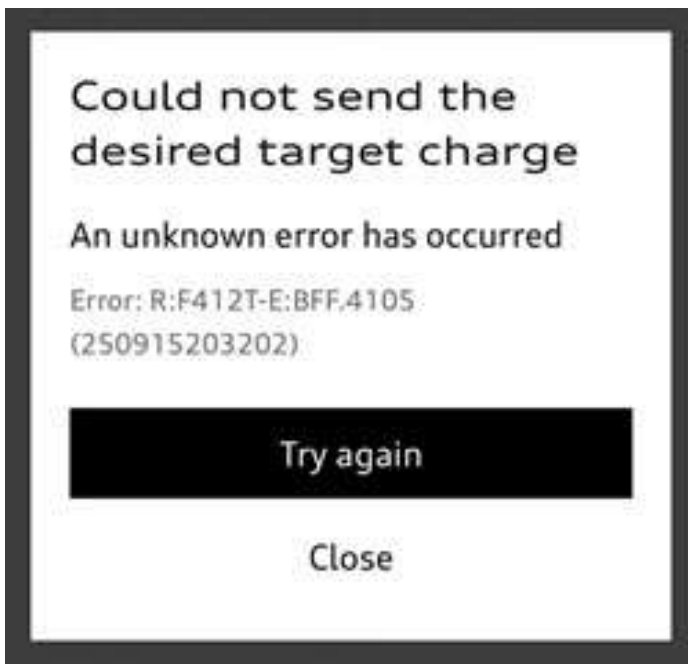
REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated expected ETA and verbiage throughout)
2	01/14/2026	Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (Updated expected ETA)
1	10/30/2025	Initial publication

Customer states:

The customer complains that the charging target setting cannot be adjusted.



In the context of the issue that the charging target cannot be set, an error message appears in the myAudi app indicating that the set charging target cannot be sent.



Screenshot from app: "The desired charging target could not be sent. An unknown error has occurred."

The charging timers also cannot be set in the app or on the MMI.

Workshop findings:

The customer's complaint can be reproduced; the charging target is set to ~84% and cannot be adjusted.

The adjustment options with the plus symbol/ minus symbol / red dot are not displayed.

An error message appears in the myAudi app indicating that the charging target cannot be sent.

The charging timers cannot be set in the app or the MMI.



Postpone repair

Technical Background

Software issue in diagnostic interface control unit (DA0019).

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

Please postpone the repair as there is currently no effective repair for the complaint described by the customer.

A technical measure is expected to be available in the **third quarter of 2026** as part of a KD software package. As soon as the KD software package is available, we will provide information here in the TSB.

As part of the process, create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2079656**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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