

Subject		Market
Known Head Unit Software Items Through HU Version 1136		USA
Service Category	Section	
Audio/Visual/Telematics	Audio/Video	
Applicability		
2026 RAV4 HV, RAV4 PHV		

APPLICABLE VEHICLES

2026	RAV4 HV	2026	RAV4 PHV
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CONDITION

Some 26MY RAV4 HV/PHV vehicles with HU (head unit) versions 1136 or older may exhibit one or more of the intermittent conditions below:

- No sound from JBL audio at start up.
- CarPlay audio and CarPlay icon are inoperative.
- CarPlay does not automatically launch at vehicle restart.
- Bluetooth device does not automatically pair after remote engine start via app or via key fob.
- Steering wheel seek switches do not work as expected during Sirius XM radio after transferring favorite. stations from 21MM account to 24MM vehicle.

RECOMMENDATIONS

The conditions above are still under investigation. Replacing the head unit will not repair them. To temporarily recover, please follow the recommendations below:

- JBL audio:
 - Recover by pressing power/volume knob twice (Off → On)
- CarPlay:
 - Recover by toggling CarPlay device OFF/ON in head unit settings menu (See figures 1 and 2).
- Bluetooth after remote start:
 - Recover by toggling Bluetooth device OFF/ON in head unit settings menu (See figures 1 and 2).
- Sirius XM seek switch/favorites:
 - Recover by tapping heart icon on favorite stations with empty heart icon (See figures 3 and 4).

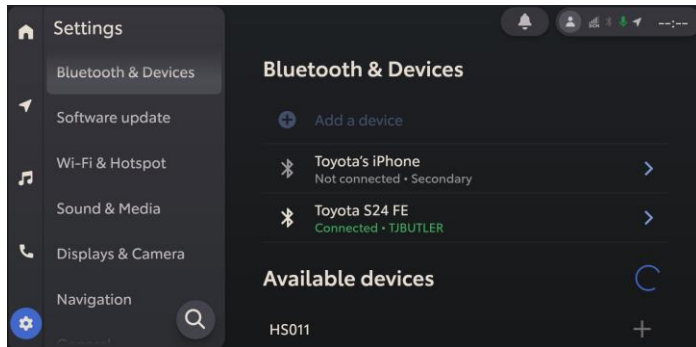


Fig. 1 - Settings>Bluetooth and Devices



Fig. 2 - Where to toggle Bluetooth and/or CarPlay back on

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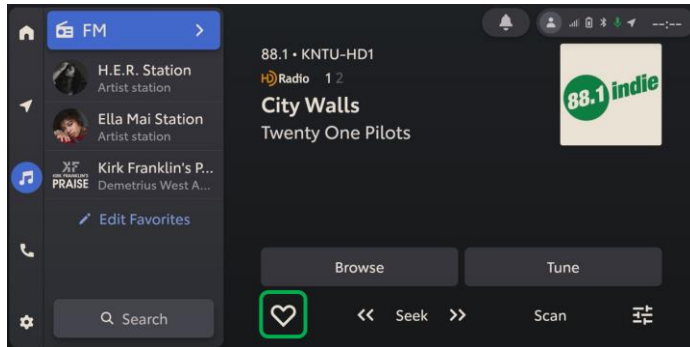


Fig. 3 - Non-favorite station

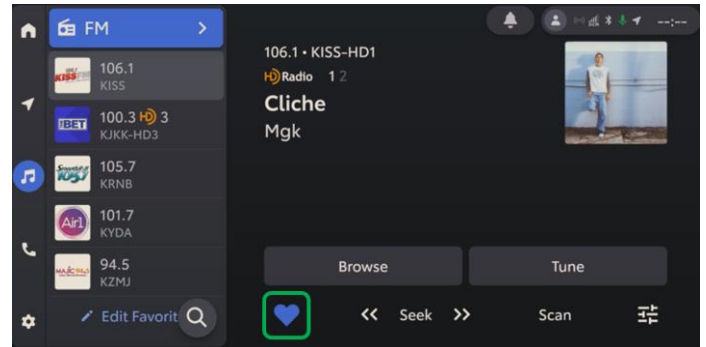


Fig. 4 - Favorite station

LINK REFERENCES

- [AUDIO / VISUAL / NAVIGATION: AUDIO AND NAVIGATION SYSTEM: PROBLEM SYMPTOMS TABLE; 2026 MY RAV4 HV RAV4 PHV \[12/2025 - ???????\]](#)