

2026 Crown Pre-Delivery Service (PDS)

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2026	Crown	

REVISION NOTICE

May 19, 2026 Rev1:

- The Introduction, Required Tools & Equipment, and D/C Cut Fuse Installation sections have been updated.
- The Customize ACC Function section has been removed.

Any previous printed versions of this bulletin should be discarded.

Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

The PDS process helps identify potential vehicle concerns before customer delivery. After completing the PDS process, maintain accurate PDS records by ensuring the required documents listed below are completed and recorded in accordance with Toyota Warranty Policy.

- GTS+ Health Check
- Completed PDS Check Sheet
- Battery Charge Test Print Out
- GTS+ Tire Pressure Information

Customer retention and proper maintenance of vehicles are and have always been a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used. (See PDS *Check Sheet* item 7 of “Final Inspection and Cleaning.”)

2026 Crown Pre-Delivery Service (PDS)

Introduction (continued)

This bulletin contains the PDS procedures that apply specifically to 2026 model year Crown vehicles.

Refer to [T-SB-0023-25](#), the universal *Check Sheet* that contains PDS steps that apply to all 2026 model year Toyota vehicles. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS *Check Sheet*.

In addition, if the vehicle is stored for over 30 days, refer to [T-SB-0002-26](#), *Long-Term Vehicle Storage Guidelines*.

Refer to the table below for a definition of terms that may be used in this bulletin.

Table 1.

TERM	ACRONYM	DEFINITION
Conventional Vehicle	CV	A vehicle with only a gasoline engine for propulsion
Electrified Vehicle	EV	A vehicle that utilizes a hybrid, plug-in hybrid, fuel cell, or battery electric system for propulsion
Hybrid Electric Vehicle	HEV	A vehicle with both a gasoline engine and an HV Battery
Plug-in Hybrid Electric Vehicle	PHEV	A vehicle with both a gasoline engine and an HV Battery that can be charged externally
Battery Electric Vehicle	BEV	A vehicle with only an HV Battery that can be charged externally
Fuel Cell Electric Vehicle	FCEV	A vehicle with both a hydrogen fuel cell and an HV Battery
State of Charge	SOC	The remaining capacity available in a battery
12-Volt	12V	Standard 12V battery used to power electrical systems separate from high voltage components
High Voltage	HV	HV Battery used to power the electrified vehicle

2026 Crown Pre-Delivery Service (PDS)

Table of Contents

- [Warranty Policy](#).....4
- [Warranty Information](#).....4
- [Required Tools & Equipment](#).....4
- [D/C Cut Fuse Installation](#).....5
- [Front License Plate and Mounting Bracket Installation*](#).....6
- [Front Emergency Towing Eyelet Removal and Hole Cover Installation](#).....6
- [Installation of Rubber Body Plugs](#).....8
- [Tire Pressure Warning System \(TPWS\) Initialization](#).....9
- [Seating Position Control ECU Initialization](#).....9
- [Head Unit System Reset](#).....9
- [Dealer Contact Information for Call Dealer Head Unit Function](#).....10
- [Navigation — Set Date & Time by GPS](#).....10

*If applicable.

2026 Crown Pre-Delivery Service (PDS)

Warranty Policy

If the need for additional repairs or adjustment is noted during PDS, the required service should be performed under warranty. Reimbursement will be managed under the warranty policy.

The Warranty Policy and Procedures Manual requires that you maintain the completed Check Sheet in the customer's file. If you cannot produce a completed form for each retailed vehicle upon TMS and/or Region/Distributor audit, the PDS payment amount will be subject to debit.

An additional Repair Order completed in conjunction with normal PDS MUST have time punch/flags for service. If multiple repairs are performed, separate time flags MUST be punched for each repair.

Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFP	T1	T2
001013	Pre-Delivery Service (PDS)	Crown	1.1	–	–	–

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVi*	ADE	TSADVUNITECP	1
Techstream Lite		TSLP3DLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- GTS+ software version 2026.01.003.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 or by visiting *TIS – Diagnostics – Tools & Equipment – Techstream Order Portal*.

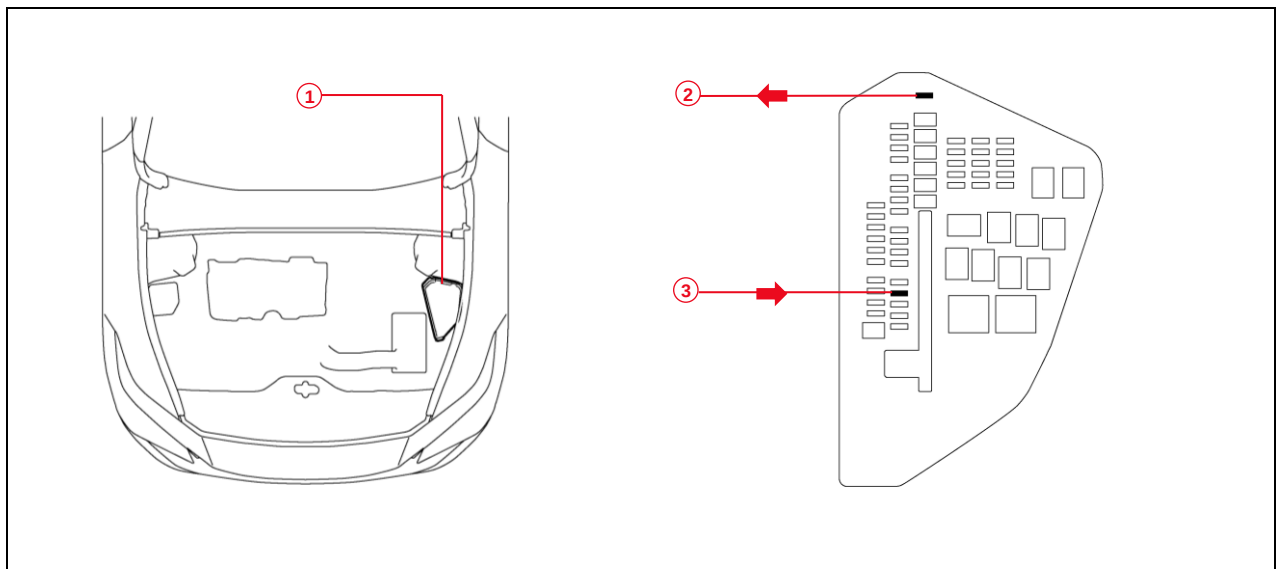
2026 Crown Pre-Delivery Service (PDS)

D/C Cut Fuse Installation

Check the location of the D/C Cut fuse (20A). It may have been removed at the assembly plant and temporarily stored in the blank space of the relay block in the engine compartment to minimize battery discharge during transportation and storage.

- If the D/C Cut fuse (20A) is still in its original location in the relay block, proceed with performing a Health Check using GTS+.
- If the D/C Cut fuse (20A) is NOT in its original location, it is necessary to remove the D/C Cut fuse (20A) from the blank space in the relay block and reinstall it to its original location as shown in Figure 1. After installation, confirm ALL related Diagnostic Trouble Codes (DTCs) are cleared.

Figure 1.



1	Relay Block
2	Remove the D/C Cut Fuse (20A) (Blank Space)

3	Install the D/C Cut Fuse (20A) (Original Location)
---	--

NOTE

- With the D/C Cut fuse (20A) removed, if ANY DTCs are detected when the ignition is turned ON during transportation, use GTS+ to clear ALL DTCs AFTER ensuring that there are NO malfunctions.
- While the vehicle is stored at the dealership, disconnect the negative (–) battery terminal to prevent battery discharge. Refer to [T-SB-0005-26](#), *Battery Inspection and Maintenance During PDS*, for battery maintenance information.

2026 Crown Pre-Delivery Service (PDS)

Front License Plate and Mounting Bracket Installation

The front license plate mounting bracket and four self-tapping screws are loaded in the vehicle at the assembly plant. Perform the installation according to the license plate installation sheet included with the front license plate mounting bracket.

NOTICE

- Do NOT drill holes through the lower grille.
- Do NOT overtighten the self-tapping screws.

Front Emergency Towing Eyelet Removal and Hole Cover Installation

1. Remove the front emergency towing eyelets from the front bumper by turning them counterclockwise.

HINT

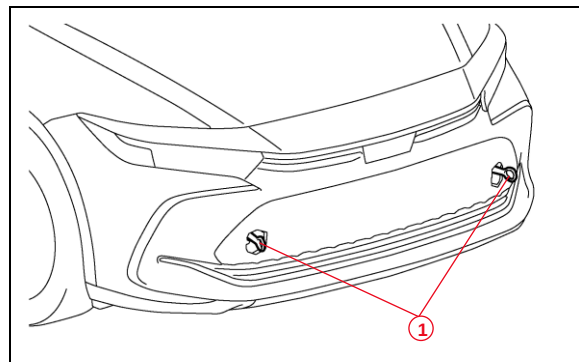
If it is difficult to loosen the emergency towing eyelets, use a steel bar.

2. Place one of the removed front emergency towing eyelets inside the luggage tray in the luggage compartment.

HINT

Dispose of the other removed emergency towing eyelet.

Figure 2.



1

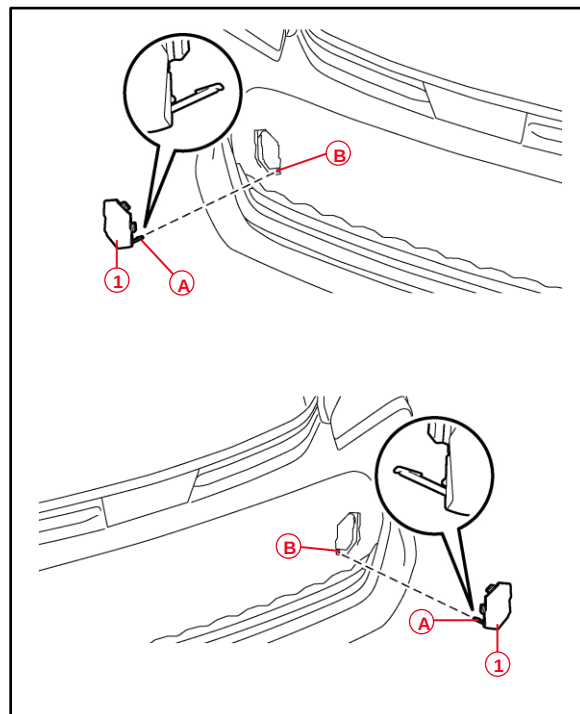
Front Emergency Towing Eyelets

2026 Crown Pre-Delivery Service (PDS)

Front Emergency Towing Eyelet Removal and Hole Cover Installation (continued)

3. Install the front emergency towing eyelet hole covers, which are stored in the glove box onto the front bumper.
 - A. Insert the arrow-shaped part of the emergency towing eyelet hole cover “A” into the eyelet hole “B” as shown.
 - B. Install the emergency towing eyelet hole cover to the hole of the bumper.

Figure 3.



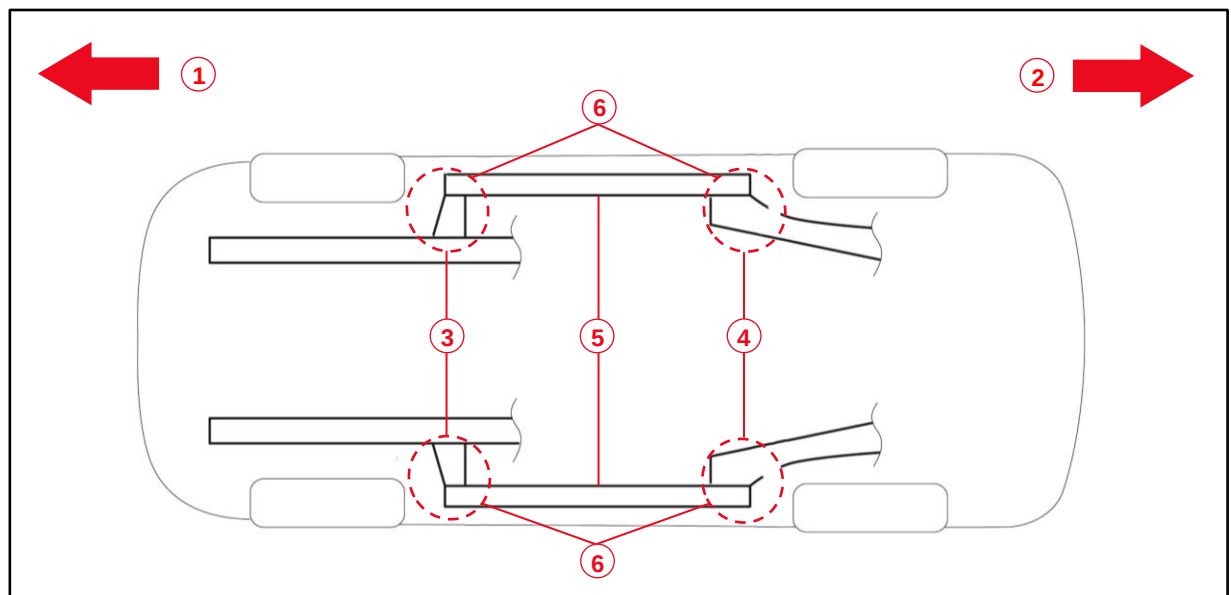
A	Arrow-shaped Part
B	Eyelet Hole
1	Front Emergency Towing Eyelet Hole Cover

2026 Crown Pre-Delivery Service (PDS)

Installation of Rubber Body Plugs

1. Confirm the number of plugs in the glove box. If two plugs are present, perform substep 2A ONLY. If four plugs are present, perform substep 2A AND substep 2B.
2. Install the plugs according to the instructions below by confirming the number of plugs in the glove box.
 - A. Install two plugs in the rear side member hole or rocker inner hole as shown.
 - B. Install two plugs in the torque box hole or rocker inner hole as shown.

Figure 4.



1	Front Side
2	Rear Side
3	Torque Box Hole or Rocker Inner Hole

4	Rear Side Member Hole or Rocker Inner Hole
5	Rocker Inner
6	Install Plug Here (if applicable)

NOTICE

- The installation of these plugs is required to prevent rust.
- These plugs are stored in the glove box.
- The number of plugs may vary according to production locations in the same vehicle model.

2026 Crown Pre-Delivery Service (PDS)

Tire Pressure Warning System (TPWS) Initialization

Refer to the applicable Repair Manual for the TPWS initialization procedure.

- [2026](#) Crown:

Suspension – Tire Pressure Monitoring – Tire Pressure Warning Receiver – Initialization

NOTE

- To adjust the tire pressure correctly when the outside temperature is significantly colder than shop temperature, perform a Health Check using GTS+ and select the compensation tire pressure checkbox. Compensation pressures will display on the Health Check results screen. Adjust the tire pressure when the tires are cold.
- This model has 4 TPWS sensors.

Seating Position Control ECU Initialization

Refer to the applicable Repair Manual for the seating position control ECU initialization procedure (procedure 2).

- [2026](#) Crown:

Vehicle Interior – Seat – Front Power Seat Control System (w/ Memory) – Registration

Head Unit System Reset

Prior to vehicle delivery, confirm that the welcome screen with language options appears on the head unit display when the ignition is switched to the ON position. There may be instances where the welcome screen with language options may not properly appear on the head unit display.

If the welcome screen showing language options is not displayed, complete the following steps:

1. Select the “Settings” option (gear icon).
2. Scroll down and select the “Info & Security option”.
3. The System Reset dialogue box will appear. Select “Reset” to confirm the resetting of the system.
4. Confirm that the welcome screen with language options is now displayed.

2026 Crown Pre-Delivery Service (PDS)

Dealer Contact Information for Call Dealer Head Unit Function

Refer to the *Navigation System Owner's Manual* to add dealer contact information.

- [2026](#) Crown:
Section 2-8 *Vehicle settings – Setting dealer information*

Navigation — Set Date & Time by GPS

Prior to vehicle delivery, it is necessary to turn the Set date & time by GPS setting to the ON position.

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Navigate the following menus in the head unit: *Settings – General – Date & Time – Set Date & Time by GPS*.
3. Ensure the Set date & time by GPS function is set to the ON position.