

26-043: Transmission Cooler Hose Clamp Replacement

5/5/2026

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26-043

Subject

Transmission Cooler Hose Clamp Replacement

Whats New Abstract

Certain vehicle model year 2027 Kenworth T800 and W900 chassis may be eligible for transmission cooler hose clamp replacements.

Condition

Certain vehicle model year 2027 Kenworth T800 and W900 chassis may be susceptible to coolant leakage. Alternate clamps are now available for ordering and installation.

Chassis Affected

135 (93 US and 42 Canada) vehicle model year 2027 T800 and W900 manufactured between 02/02/2026 and 02/19/2026 equipped with Eaton Fuller RTLO-20918B 18-speed transmissions

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **26-043** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **26-043** campaign code prior to performing this repair.
4. Follow the procedures in the Attachments section to inspect the transmission cooler hose clamps and replace them as necessary.

Warranty

Starting on **05/07/2026** and for repairs completed by **06/01/2027**, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

For T800 Chassis

- **0.6 hours** of labor to **inspect** the transmission cooler hose clamps (including the removal and re-installation of access items). Select Recommended Repair Code **26-043A**.
- **1.8 hours** of labor to **inspect and replace** the transmission cooler hose clamps as necessary (including the removal and re-installation of access items). Select Recommended Repair Code **26-043B**.

For W900 Chassis

- **0.4 hours** of labor to **inspect** the transmission cooler hose clamps (including the removal and re-

installation of access items). Select Recommended Repair Code **26-043C**.

- **1.6 hours** of labor to **inspect and replace** the transmission cooler hose clamps as necessary (including the removal and re-installation of access items). Select Recommended Repair Code **26-043D**.

File an additional claim for extraordinary circumstances. A recommended repair for standard labor must be

filed first.

File the claim within 14 days in accordance with the Warranty Policy.

Take-Off Parts Disposition:

- Destroy 30 days after claim is paid.

PRWS CLAIM CODING			
Campaign Code:	26-043	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	172	Causal Code	45
Corrective Action Code	03	Responsibility Code:	PROD - Production
Failure Location	026-013-017	Causal Part	05-11700-012
Supplier Code	N/A	SRT Code	B26-24A 0.4 Hours Bulletin 26-043: Transmission cooler hose clamp inspection only (W900) B26-24B 0.6 Hours Bulletin 26-043: Transmission cooler hose clamp

		inspection only (T800)
		B26-24C 1.6 Hours Bulletin 26-043: Transmission cooler hose clamp replacement (W900)
		B26-24D 1.8 Hours Bulletin 26-043: Transmission cooler hose clamp replacement (T800)

Parts

 NOTE
An inspection of the transmission cooler hose clamps is required prior to ordering the parts below. Please refer to the procedure in the Attachments section for inspection details.

Quantity	Part Number	Description	Stock Location
As needed up to 3	9212TRP	CLAMP-HOSE W/LINER #12 (or equivalent, sourced locally)	PACCAR Parts PDC/Locally sourced
1	EC3501 (Canadian part number EC7501)	Coolant – TRP ELC (or equivalent, sourced locally)	DSP/Locally sourced

Procedure

 WARNING
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Repair or maintenance procedures may pose a safety risk in limited circumstances. You must read all procedure steps before performing any work and follow all dealership safety procedures or precautions. Failure to comply may result in death, personal injury, equipment damage, or property damage.

Please see the Attachments section below for procedures to inspect the transmission cooler hose clamps and replace them as necessary.

Attachments

[26-043: Transmission Cooler Hose Clamp Replacement - Chassis List](#)

[26-043: Transmission Cooler Hose Clamp Replacement - Repair Procedure](#)

[26-043: Transmission Cooler Hose Clamp Replacement – US Customer Letter](#)

[26-043: Transmission Cooler Hose Clamp Replacement – CAN Customer Letter](#)



A PACCAR COMPANY

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C/O PACCAR Parts
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Renton, WA 98057
(425) 828-5888

[Date]

Subject: 26-043: Transmission Cooler Hose Clamp Replacement

Expiration Date: 06/01/2027



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) at the bottom or back of this page.

Dear Kenworth Customer,

Kenworth Truck Company has determined that certain T800 and W900 vehicles manufactured between 02/02/2026 and 02/19/2026 with Eaton Fuller RTLO-20918B 18-speed transmissions may have transmission cooler hose clamps that are eligible for upgrades to meet the manufacturer's specifications.

What is the problem?	The transmission cooler hose clamps may be upgraded to meet the manufacturer's specifications.
What will your dealer do?	Inspect the transmission cooler hose clamps and replace them as necessary.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 2 hours of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use the Dealer Locator at www.Kenworth.com. When scheduling this service, please refer to campaign 26-043: Transmission Cooler Hose Clamp Replacement and the VIN(s) listed in this letter. There will be no charge to you if completed by 06/01/2027.

If you no longer own the vehicle(s), please send an email to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Sincerely,

Kenworth Customer Service