



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

SUBJECT: Claim Submission for Hurricane
Spark Plug Repair

NO: D-26-13
DATE: May 27, 2026

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

This bulletin provides instructions for the proper claim submission of Spark Plug repairs using Labor Operations (LOPs):

- 081702E1: Spark Plugs; 2.0L Turbo Gas Engine (EVO) – One Cylinder or Multiple; Test, Clean, or Replace; and Related LOP
- 08170253: Spark Plugs; each additional Spark Plug (one); Test, Clean or Replace.

Effective immediately, **Spark Plugs for the 2.0L Hurricane 4 Turbo Engine (Sales Code EC7) are no longer subject to STAR Center restriction.**

The **2.0L Hurricane 4 Turbo Engine (Sales Code EC7) remains on STAR Center restriction** for all other diagnostic and repair conditions.

TIMING:

Effective with repairs opened on or after May 28, 2026

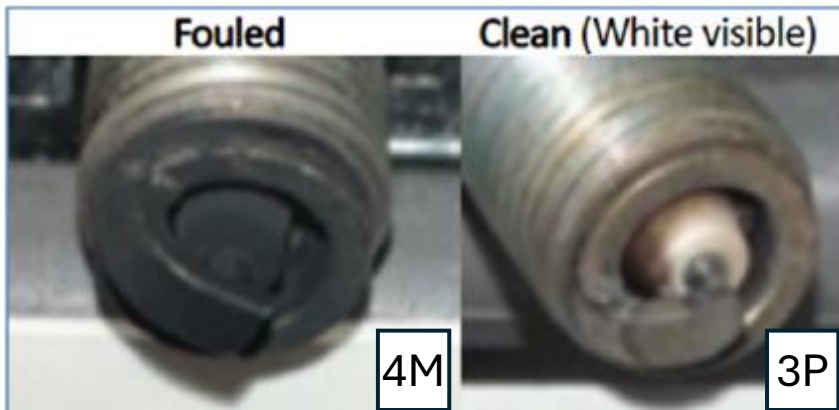
ACTION:

STAR Online number S2618000003 covers how to inspect and determine if the Spark Plugs or engine require replacement.

If the repair is determined to be Spark Plugs replacement (not the engine), **all eight (8) Spark Plugs are to be replaced and photos of each Spark Plug, with the cylinder number and chamber (main or pre) identified, are required to be attached in the claim for approval.** Cylinder and chamber identification can be on the image or as the attachment name.

LOPs 081702E1 should be submitted as the primary LOP. LOP 08170253 should be submitted six (6) times as related LOPs. Message Code RP1 will set on all claims. Please put the claim in "RA" for Warranty Contact Center review.

Photos are required showing the replaced (fouled) or damaged but intact Spark Plug(s). See the photo examples below.



**Porcelain Broken
But Still on Plug**





ADDITIONAL INFORMATION:

After the Spark Plug(s) are replaced, fill the vehicle with **premium** fuel using LOP 95140350. **Please attach a copy of the fuel receipt for approval.**

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



DODGE



FIAT

Jeep



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