

COMFORT

Purpose

This document is intended to outline the common causes of Furnace Lockout, and how to reset the Furnace when in Lockout.

Common Causes:

- Air in propane line - Happens after long periods without use or when propane has been turned off.
- Propane empty or low - When your propane tank is cold it may have trouble maintaining the needed flow of gas for the furnace to remain lit.
- Blocked exterior venting - Exhaust or intake vent obstructed.
- Blocked interior venting - Supply or return vents blocked, or ductwork crushed/restricted.
- Sticky sail switch

How to Reset the Furnace:

To reset the furnace, you may follow one of two options, the Thermostat Reset option or the Power Reset option. For a video demonstrating the Thermostat Reset option, scan this QR code or go to:

<https://support.lci1.com/videos/furrion-furnace-troubleshooting>.



Option 1: Thermostat Reset

NOTE: Thermostats have different switching delays built in. Please keep that in mind when resetting the furnace. It can be helpful to listen for a click at the thermostat or controller.

1. Wait until Blower stops.
2. Turn the thermostat OFF and wait 60 seconds.
3. Turn the thermostat ON - heat mode with setting higher than room temperature.
4. Within 10 seconds, turn the thermostat OFF.
5. Lastly, within 10 seconds turn the thermostat ON - heat mode with setting higher than room temperature. The furnace will attempt ignition.

Option 2: Power Reset

1. Wait until Blower stops.
2. Remove power from the furnace for approximately 5 minutes (for example, by removing and reinstalling the fuse).

NOTE: If air is in the propane line, repeat the reset process **up to 3 times**. Wait 5 minutes between reset attempts.

When to Seek Service

If the furnace still does not ignite after **3 attempts**, contact a qualified RV service provider.