



IMPORTANT EMISSION RECALL

2026 CX-50 Hybrid Battery Label Concern - Emissions Recall 8026C

May 2026

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Voluntary Emissions Recall Campaign on certain 2026MY CX-50 vehicles produced from September 8, 2025 through September 26, 2025.

If you receive this notice, your vehicle is included in this Emissions Recall.

What is the problem?

On certain CX-50 Hybrid vehicles, inappropriate battery labels were attached to the center pillar and the hybrid battery beneath the rear seat. QR codes printed on these labels are incorrect and do not link to the battery information website, the required information related to the vehicle's traction battery cannot be displayed. This condition does not comply with Section 1962.6 (Battery Labeling Requirements), Title 13 of the California Code of Regulations.

What will Mazda do?

Your Mazda dealer will attach the correct battery labels to the center B-pillar and the hybrid battery, free of charge.

How long will the repair take?

It will take approximately one hour to complete the repair of this emissions recall campaign; however, your Mazda dealer can provide you with a better estimate as they may need your vehicle for a longer period of time due to service facility capacity. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for an emissions recall repair.

What should you do?

Your Mazda dealer will need time to order battery labels that are specific to your vehicle before your visit. Mazda would greatly appreciate your cooperation in making an appointment in advance through the MyMazda app or with any Mazda dealer at your earliest convenience. Battery labels are shipped overnight air.

Emission Law Information: To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

Important notice to owners registering vehicles in California and Massachusetts: California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle

Emission Recall - Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

Where is the closest Mazda dealer?

In the USA, to locate your nearest Mazda dealer, please visit our website www.mazdausa.com/owners or search and make an appointment on the MyMazda App. If you cannot locate a dealer, please contact our Customer Experience Center at (800) 222-5500, option #6.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please contact your nearest Mazda dealer to update your address and contact information. If you no longer own your vehicle, you can contact the Mazda Customer Experience Center at www.mazdausa.com/contact-us to advise your vehicle was sold. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, in the USA, please visit our website www.mazdausa.com/owners or call our Customer Experience Center toll free at (800) 222-5500, option #6.

Important Information

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also make an appointment for repairs or sign up for recall notifications in the MyMazda app on your smartphone. We actively work to improve our products and search for solutions to improve your ownership experience. We regret any inconvenience this recall may cause and appreciate your cooperation.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*