

Campaign No.:	Campaign Desc.:	NHTSA ID:	Update Reverse Camera Software
2026050005	VS3BRAREL	N/A	
This is to notify you of a Service Campaign to Update the Reverse Camera Software on approximately 123 MY 2025 eSprinter Vans. All affected VINs will be flagged as OPEN in VMI			
Background			
Issue	On certain Mercedes-Benz eSprinter vehicles, the control unit software for the reversing camera does not meet the current series production configuration. It is possible that after close-range or emergency braking the customer may no longer be able to move the vehicle because complete pressure reduction does not occur in the ESP, and the brake may therefore remain engaged.		
What We’re Doing	MBUSA is conducting a service campaign. Authorized Mercedes-Benz eSprinter dealers will update the reverse camera software on the affected vehicles.		
Parts	Software is available on Xentry.		
Vehicles Affected			
Model Year(s)	2024-2025		
Vehicle Model	eSprinter		
Vehicle Populations			
Total Vehicles	123		
Dealer Inventory	0		
Next Steps/Notes			
AOMS/SOMS	Please ensure your dealers have read and understand this notice		
While we regret any inconvenience this may cause, MBUSA are determined to maintain a high level of vehicle quality and customer satisfaction.			



Model **907, 910**

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	02 2443	Operations: Connect/disconnect vehicle diagnostic system	0.1 hr	54 966 47	VS3BRAREL
L	02 2445	Operations: Connect/disconnect charger (vehicle diagnostic system connected)	0.1 hr	54 966 47	VS3BRAREL
L	02 2442	Operations: Update control unit software (vehicle diagnostic system connected)	0.1 hr	54 966 47	VS3BRAREL

	Notes on programming control units		AH54.21-P-0001-03Z
	Check		
1	Check whether vehicle is affected by the measure.	 For authorized Mercedes-Benz service partners, only the entry in the "Current" tab of the Extended VEGA Application (EVA) system is decisive. An additional check of the affected vehicles in the Workshop Information System (WIS) or vehicle list is therefore not necessary.	
	Update the software		
2 	Connect the charger. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	 During the entire work procedure a sufficient power supply must be provided for the vehicle on-board electrical system. Any undervoltage that otherwise occurs may damage the control units.  Follow the operating instructions for the charger.  Ensure that the charger provides sufficient power supply (at least 12.5 V) for the on-board electrical system battery.	AR54.10-D-1127TS
3 	Connect the diagnostic system.	 Always use the latest XENTRY Diagnosis Software release with all available add-ons.  It is essential to precisely follow the operation steps as described in the diagnostic system.	AD00.00-D-2000-06TS
4	Update the software of the reversing camera control unit (B84/3).	 It is essential to precisely follow the operation steps as described in the diagnostic system.	
5 	Disconnect the diagnostic system.		AD00.00-D-2000-06TS
6 	Remove the charger from the vehicle.		AR54.10-D-1127TS