



Thor Motor Coach Technical Service Bulletin

TSB #	TSB 26-01		
Description/Title:	B-Van Sliding Door Emergency Label		
Affected Product Line(s):	Certain model year 2023-27 Tranquility, Sanctuary 2024 Majestic, Freedom Elite Van 2024-27 Palladium, Talavera 2025-26 Eddie Bauer Van 2027 Freedom Explorer, Tellaro		
Service Campaign # :	RC000338		
Codes:	Inspect with Repair: TMCTS80201J	Document Date:	6/1/2026
Time Allowed:	Inspect with Repair: 0.1	Document Revision:	A

Issue:

Thor Motor Coach (TMC) has been made aware of an emergency WARNING label adhered in error to the interior slider door window on the Ford and Mercedes chassis. The label instructions **ONLY** pertain to the RAM ProMaster chassis product and are ineffective on the Ford and Mercedes brands.

Instructions:

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WARNING label removal instructions

1. Locate the WARNING label adhered to the window on the interior side of the sliding door.



2. The label can be peeled off the window starting at a corner. A plastic scraper may be used, however, if used too harshly it can damage the tint applied to the window.
3. Once removed, if any adhesive residue is present, warm water and mild hand soap can be used.
4. If you are unable or uncomfortable removing the label contact Thor Motor Coach's Customer Service at 877-855-2867 to arrange service at an authorized dealer.