

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2026MY Outback

NUMBER: 15-338-26

SUBJECT: Gen4 Telematics DCM Replacement Procedure

DATE: 05/18/26

INTRODUCTION:

This Service Bulletin provides in-depth steps to be followed when replacing the Telematics Data Communication Module (DCM). These steps were developed to provide a more enhanced/detailed description of the replacement procedure and are to be used in conjunction with the service procedures outlined in the applicable Subaru Service Manual. When DCM replacement is required after a confirmed diagnosis, always refer to the applicable Service Manual along with the details provided within this bulletin.

SERVICE PROCEDURE / INFORMATION:

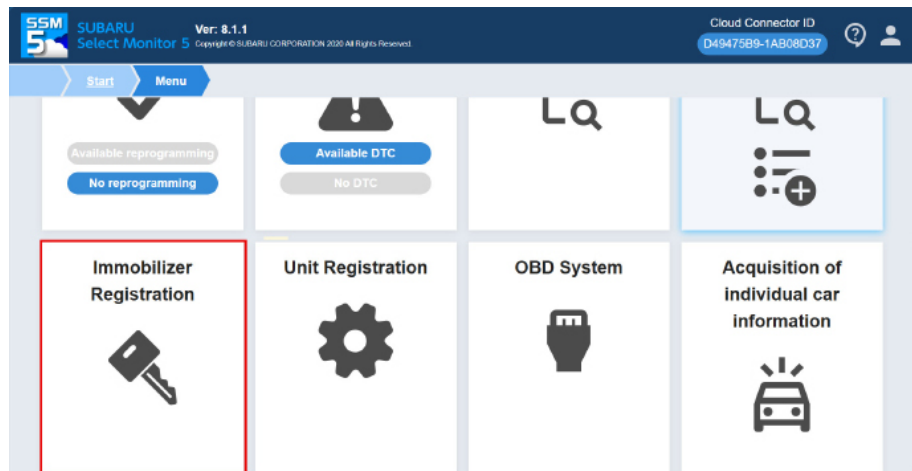
REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Step 1: Replace the DCM per the applicable service manual.

Body & Electrical> ENTERTAINMENT & MONITORING > Data Communication Module

Step 2: Perform DCM Immobilizer Key Registration.

Step 2a: Connect Select Monitor 5, select **Immobilizer Registration**.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

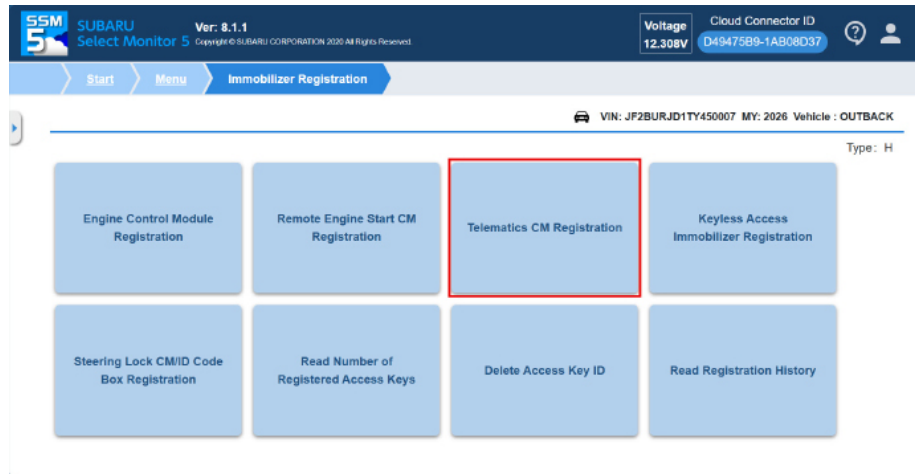
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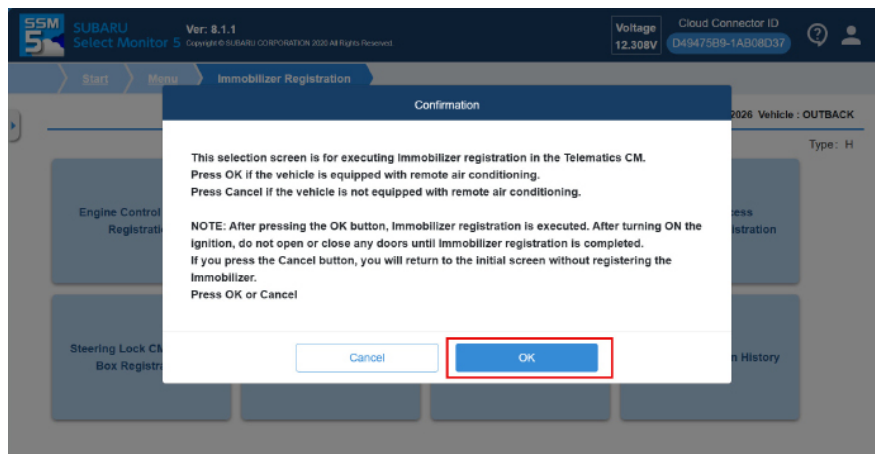
ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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Step 2b: Select **Telematics CM Registration** to register the telematics communication module with the vehicle system.



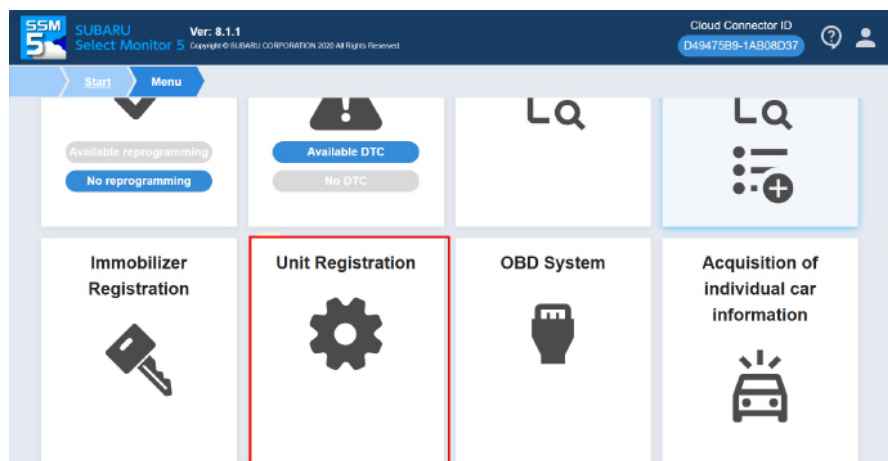
Step 2c: Select ok



Step 2d: Follow the prompts provided by the Select Monitor.

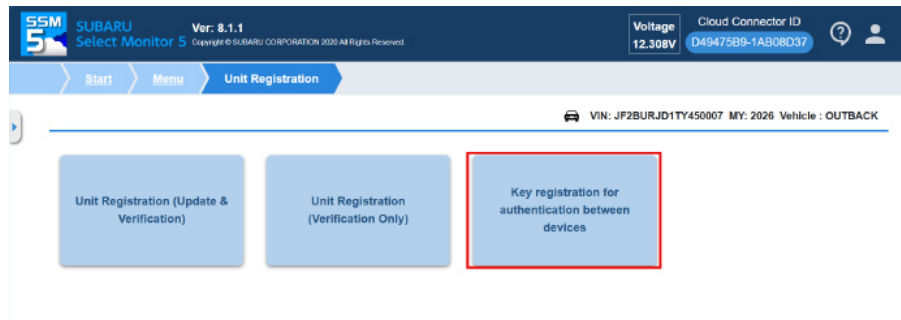
Step 3: Perform device-to-device authentication key registration

Step 3a: Once Immobilizer Registration is complete, from the main menu select Unit registration.

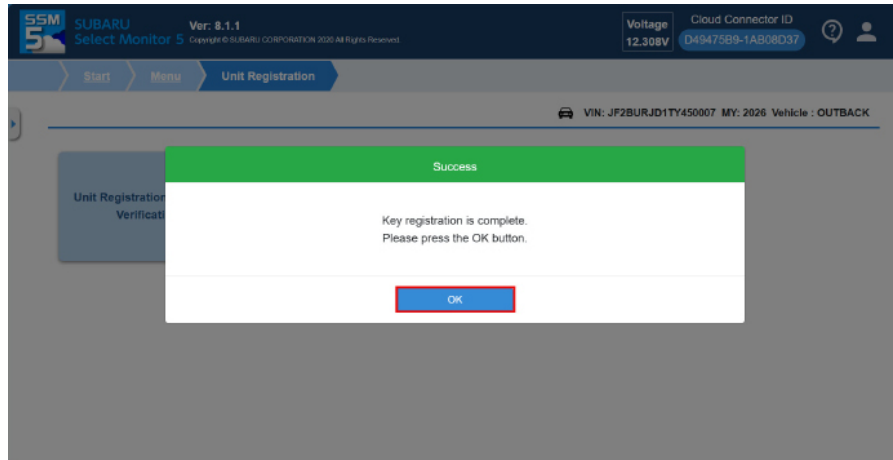


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Step 3b: Select **Key registration for authentication between devices**.



Step 3c: Select **OK** once the **Key registration is complete** prompt is shown.



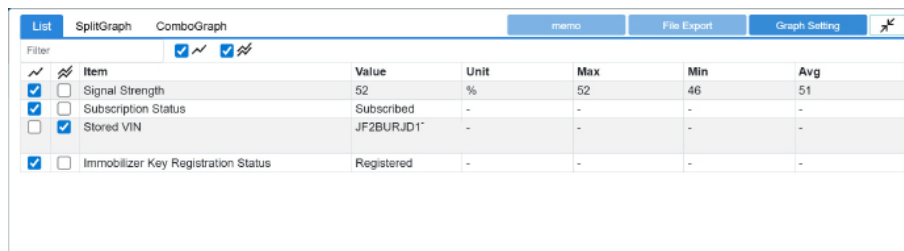
Step 4: Check for any DTCs. If any DTCs are current, perform the diagnostics as per the applicable service manual.

Step 5: Disconnect the Select Monitor 5, then hold the I-button for 2+ seconds to start CommCheck.



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Step 6: When the LED stops blinking, reconnect Select Monitor 5, then access the telematics system data to **check signal strength, subscription status, and immobilizer registration**. Confirm subscribed status and immobilizer registered.



Item	Value	Unit	Max	Min	Avg
Signal Strength	52	%	52	46	51
Subscription Status	Subscribed	-	-	-	-
Stored VIN	JF2BURJD1*	-	-	-	-
Immobilizer Key Registration Status	Registered	-	-	-	-

Note: If the Immobilizer “Key Registration Status” value is unregistered, perform step 2 again; if it remains unregistered, perform diagnostic as per the applicable immobilizer manual.

Step 7: Turn the **ignition OFF**. Open and close the driver’s door, then wait **5 minutes** with all doors and the hood closed.

Step 8: Test system operation using **TSB 15-266-20R**.

WARRANTY / CLAIM INFORMATION:

No changes have been made to the Warranty Labor Time Guide for this procedure.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.