

105 Second Street NW
Red Bay, Alabama 35582
tiffinmotorhomes.com



Phone: 256-356-8661
Fax: 256-356-8219
info@tiffinmotorhomes.com

VIN:

Ford 26S27

May 11, 2026

Dear Tiffin Motorhome Customer,

Please see the enclosed letter from Ford Motor Company that is applicable for the VIN listed above. For any questions regarding this, please contact Ford Motor Company's Customer Relationship Center at 1-866-436-7332. Representatives are available on weekdays from 8:00 AM to 11:00 PM and on Saturday 8:00 AM to 8:00 PM.

Thank you for your attention to this matter,

Tiffin Motorhomes Recall Department



Ford Motor Company
Customer Service Division
PO Box 1904
Dearborn, Michigan 48121



771641307620

607/000000122/122



TIFFIN RV INC
105 2ND ST NW
RED BAY, AL 35582-3859

May 2026

***** IMPORTANT SAFETY RECALL *****

Safety Recall Notice 26S27 / NHTSA Recall 26V235

Remedy is Available

This Notice Applies to Your Vehicle, Vehicle Identification Number (VIN): See Listing

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in certain 2025-2026 F-53/F-59 Stripped Chassis vehicles, which was built on a chassis supplied by Ford, including the VIN shown above. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

- What is the issue?**

On your vehicle, the front axle hub assembly may be missing the spindle nut and cotter pin.
- What is the risk?**

A missing spindle nut and cotter pin may cause the wheel to loosen and contact the brake components or detach from the vehicle. This may result in a loss of braking performance or a loss of vehicle control, either of which increases the risk of a crash. You may experience warning signs such as wheel vibration, grinding noises, a change in steering feel, or the illumination of the anti-lock brake system (ABS) dash light.

If you experience any of these warning signs, you can reduce the risk of a crash by stopping the vehicle safely and having your vehicle towed to your closest or preferred Ford dealer.
- What will Ford and your dealer do?**

A Service Inspection and Repair is now available for your vehicle. Ford Motor Company has authorized your dealer to inspect your vehicle's front axle spindle nuts and cotter pins free of charge.
- How long will it take?**

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
- What should you do?**

Please call your dealer without delay and request a service date for Recall 26S27. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.

Ford has not issued instructions to stop driving your vehicle under this safety recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable.

If you do not already have a servicing dealer, you can access ford.com/support for dealer addresses, maps, and driving instructions.

**What should you do?
(continued)**

Ford Motor Company wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our Ford App. The app can be downloaded through the App Store or Google Play.

Mobile Service

Ford Mobile Service is offered by participating dealers, contact your dealer for details.

Pickup and Delivery

Complimentary vehicle Pickup & Delivery service may also be available upon request through participating dealers. Your dealer will pick up your vehicle and return it with the repair completed.

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the issue described in this letter, you still need to have this recall performed to ensure the correct inspection for the spindle nut and/or cotter pin were used.

You may be eligible for a refund of previously paid repairs. Refunds will only be provided for service related to the inspection for the spindle nut and/or cotter pin inspection. To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer.

Refund requests may also be sent directly to Ford Motor Company. To request your refund from Ford, send the refund request with all required documentation, including your original repair receipt (no photocopies), to Ford Motor Company at PO Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to this address may take up to 60 days to process. Your original receipt will be returned to you.

Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Recall Assistance Center at 1-866-436-7332.

What if you no longer own this vehicle?

If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner or lessee.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you have questions or concerns, please contact our **Ford Recall Assistance Center (RAC) at 1-866-436-7332** and one of our representatives will be happy to assist you. The RAC is open on weekdays from 8:30 AM – 7:00 PM (Eastern Time). TTY/TDD users, please contact the RAC at the number listed using the Telecommunication Relay Service by dialing 711.

If you wish to contact us through the internet, our address is ford.com/support.

MOTORHOME OWNERS: If you have questions or concerns, please contact our **Motorhome Customer Assistance Center toll-free at 1-800-444-3311**. Representatives are available 24 hours a day.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236

(TTY: 1-888-275-9171) or go to NHTSA.gov. Reference NHTSA Safety Recall 26V235.

Thank you for your attention to this important matter.

Customer Service Division