

ATTENTION: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers & Parts Managers

Service Campaign Notification

May 08, 2026

Campaign #	Description	Update Communication Module Software
2026040004	26P5497945	

Campaign Details

Total Population	190	Model(s)/ Platform(s)	CLA (174 platform)
Model Year(s)	2026		
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2026 CLA (174 platform) vehicles, the software of the communication module (ARTEMIS) might not be configured according to current production specifications. As a result, remote status updates, or remote commands may not be available through the Mercedes-Benz App.		
Remedy	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the software in the ARTEMIS control unit on the affected vehicles. With the update of the ARTEMIS, the latest Mercedes-Benz Operating System (MB.OS) version will also be installed on the vehicles.		
Launch Date	Affected VINs will be flagged as “OPEN” in VMI on Friday, May 08, 2026.		
Warranty Claim Notice	Please note the campaign will close after the warranty claim has been submitted. This change can take at least one-day to reflect in NetStar VMI.		

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Care Center at 1-800-FOR-MERCEDES.





May 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2026040004
CAMPAIGN DESC.	26P5497945
SUBJECT	Update Communication Module Software
MODEL(S)	CLA (174 platform)
MODEL YEAR(S)	2026
CAMPAIGN POPULATION	190

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

1. Always check for other open campaigns and perform them accordingly!
2. Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-SC-2026040004

Model(s): 174

- i**
- **Perform this update using the latest 03/2026 XENTRY Diagnosis Software release with all Add-Ons!**
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical battery system** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.

i If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop Repair Orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Update **Antenna and communication module (ARTEMIS)** control unit software.
NOTE: Ensure you are using the latest **03/2026 XD release!**

i To do this, select "**Complete vehicle update**" from the **XENTRY Overview** page.

i Then follow the user guidance in XENTRY Diagnosis.

i Depending on which control units need to be updated along with it, the update can take **up to 7 hours**.

The update is completed automatically.

3. Disconnect XENTRY Diagnosis.

Warranty Information

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 979 45	02-9334	Update Antenna and communication module (A2/93) control unit software (XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* Invoice operation item only once for each workshop Repair Order.

i **Note:** Always check XENTRY Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.