



# Service Bulletin

Bulletin No.: PIT6412

Date: July, 2025

## PRELIMINARY INFORMATION

**Subject:** Tap Tick Rattle Flutter Noise From Dealer Installed Assist Steps

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Tahoe	2024-2025		All	All	All	All
Chevrolet	Suburban	2024-2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	BVZ
Condition	Some customer may notice a light tap/rattle/tick/flutter noise heard on the right and/or left side door areas at highway speeds.
Cause	The plastic cover that protects the assist step mounting bracket could be contacting the bottom of the truck body below the rocker panel causing the noise

### Correction

Place a split 5/16 rubber hose on the top of the 6 plastic step covers on each step mount. This will prevent the plastic cover from contacting the body and creating the noise.



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**Parts Information**

Description	Part Number	Qty
5/16 rubber hose obtained locally	n/a	n/a

**Warranty Information**

Labor Operation	Description	Labor Time
1481378*	Install rubber hose on step mounting brackets	0.6
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	7/14/2025 — Created.

