



Service Bulletin

Bulletin No.: PIT6399A

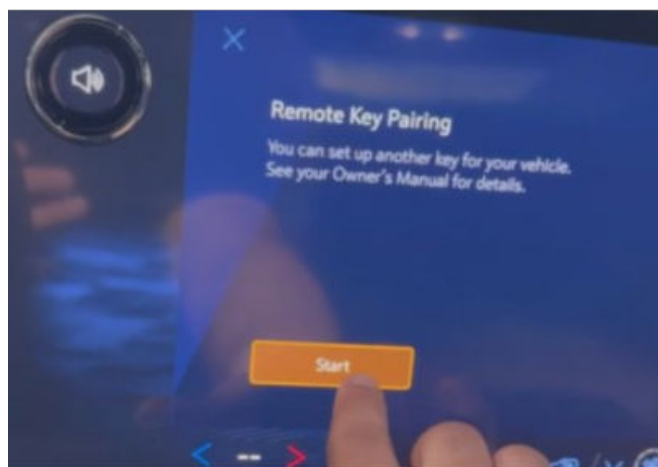
Date: July, 2025

PRELIMINARY INFORMATION

Subject: Unable to perform RKE Remote Quick Learn From Radio Settings Menu

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Tahoe	2025		ALL	ALL	ALL	ALL

Involved Region or Country	North America
Additional Options (RPO)	9C1 Special Service Vehicle
Condition	A customer may indicate that the Remote Key Fob Pairing / Learn option is inoperative when selecting key pairing in the radio vehicle menu. See Below
Cause	Software anomaly



6960001

Correction

Reprogram the K9 Body Control Module with the latest software in Techline Connect .

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	2
Modified	06/12/2025 - Created on. 07/14/2025 - Update to the correction and warranty sections.

