

General Service Bulletin (GSB):	Bumper Warrantable / Non-Warrantable Conditions
GSB Overview:	Use this GSB to help determine (Warrantable / Non-Warrantable) Bumper defects vs. damage
NOTE: This information is not intended to replace or supersede any warranty, parts and service policy, Work Shop Manual (WSM) procedures or technical training or wiring diagram information.	

### Examples of bumper conditions that are Warrantable



Original Painted Bumper, Argent – Peeling / Delaminating



Chrome Bumper – Delaminating



Chrome Bumper – Blistering

**Note: For painted Urethane Bumper Covers please refer to Paint Defects/Damage General Service Bulletin (GSB)**


**Maintenance:**  
Owners are expected to wash and wax their vehicles, including chrome parts, to remove harmful deposits from the vehicle's surfaces to help protect the finishes.

**Exterior Chrome Cleaning Procedure:**  
Refer to the vehicle Owner's Guide for cleaning recommendations.


**Corrosion:**  
Corrosion due to lack of maintenance or from impact is not covered under warranty. The backside of the bumper is lightly chrome plated. It also has a protective coating that reduces, but does not eliminate environmental exposure. Corrosion on the backside of the bumper is not warrantable.

**Aftermarket Remanufactured/ Re-chromed Bumper**  
To help identify re-chromed bumpers: the backside of Ford bumpers are only lightly chrome plated; also, the Ford logo is usually partially removed during the re-chroming procedure.

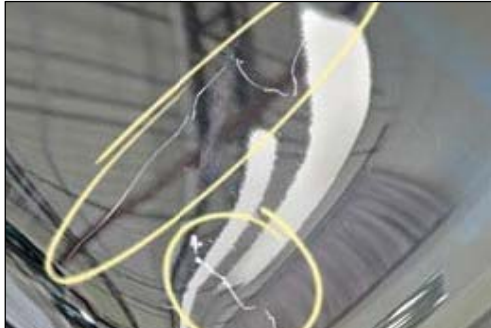
### Examples of bumper conditions that are NOT Warrantable




Flexible Bumper – Impact Damage / Paint Cracking



Painted Bumper – Stone Pecking



Chrome Bumper – Damaged Scratched / Dented



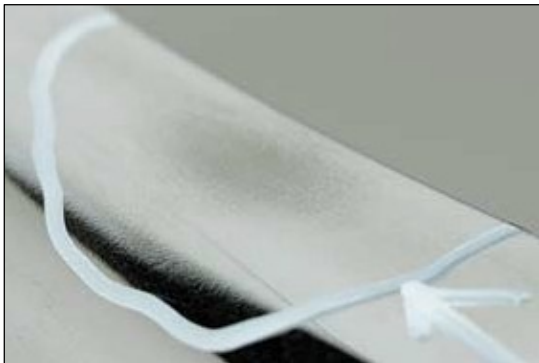
Chrome Bumper or Running Board – Stone Pecking

# Bumper GSB

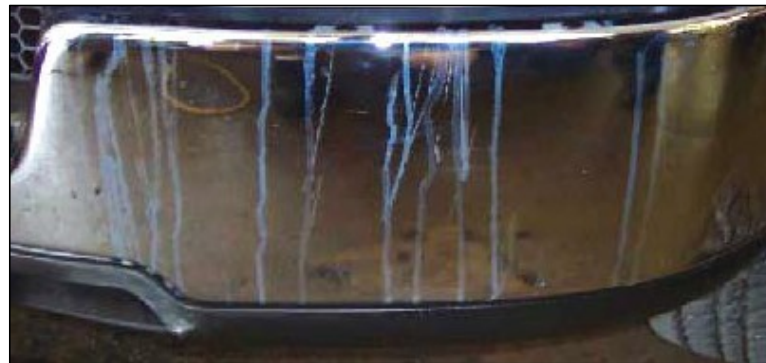
## Examples of bumpers conditions that are NOT Warrantable



Chrome Bumper – Lack of Maintenance (before / after cleaning)



Chrome Bumper – Abrasive Cleaning



\*Chrome Bumper – Chemical Damage



Chrome Bumper – Corrosion on Backside of Bumper



Aftermarket Remanufactured / Rechromed Bumpers with Poor Replate and Ford oval partially removed



**Note: For painted Urethane Bumper Covers please refer to Paint Defect/Damage General Service Bulletin (GSB)**