

General Service Bulletin (GSB):	2006-10MY Explorer/Mountaineer/Explorer Sport Trac SPW Radiator Identification
GSB Overview:	This bulletin will help dealers determine if a radiator is a Ford service part or aftermarket part.
NOTE: This information is not intended to replace or supersede any warranty, parts and service policy, Work Shop Manual (WSM) procedures or technical training or wiring diagram information.	

Issue: Service Part Warranty (SPW) claims are being submitted for radiator repairs that are not eligible for SPW coverage.

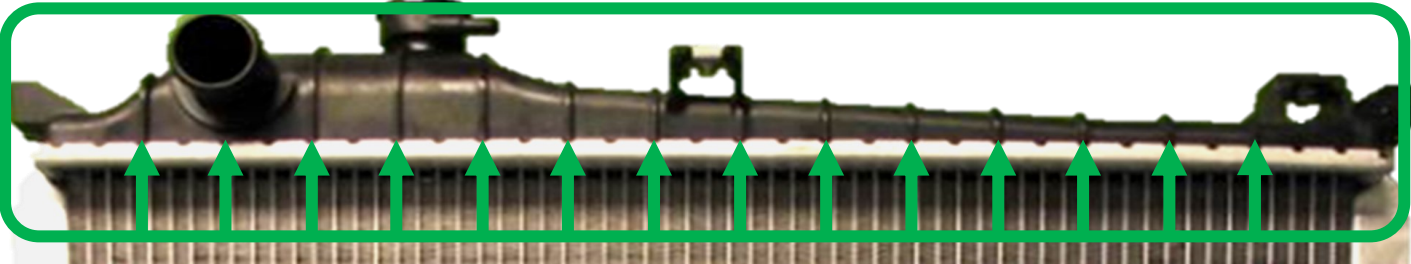
Purpose:

Enable technicians and parts counter personnel to identify radiators that are eligible for SPW coverage. It is the dealer's responsibility to verify the part meets SPW time/mileage criteria.

The following pictures illustrate how to determine whether or not radiators are eligible for submission as SPW claims. Dealer parts and service personnel should use this aid to ensure parts considered for SPW coverage are indeed Ford service parts and not aftermarket parts. **Incorrect returned parts are subject to claim chargeback.**

Ford Service Radiator
ELIGIBLE FOR SPW CLAIMS

Ford Service Radiators have 14 ribs on the plastic top tank



Aftermarket Radiator
NOT ELIGIBLE FOR SPW CLAIMS

Aftermarket Radiators have more than 14 ribs on the top tank (typically 24 ribs)

